Introduction

The names, logos, emblems, slogans, vehicle model names, and vehicle body designs appearing in this manual including, but not limited to GM, the GM logo, GMC, the GMC Truck Emblem, and the name Terrain are registered trademarks and/or service marks of General Motors LLC, its subsidiaries, affiliates, or licensors.

The information in this manual supplements the owner manual.

This manual describes features that may or may not be on your specific vehicle either because they are options that you did not purchase or due to changes subsequent to the printing of this owner manual. Please refer to the purchase documentation relating to your specific vehicle to confirm each of the features found on your vehicle.

For vehicles first sold in Canada, substitute the name “General Motors of Canada Limited” for GMC Motor Divisions wherever it appears in this manual.

Keep this manual with the owner manual in the vehicle for quick reference.

Canadian Vehicle Owners
Propriétaires Canadiens

A French language copy of this manual can be obtained from your dealer or from:

Helm, Incorporated
P.O. Box 07130
Detroit, MI 48207
1-800-551-4123
Numéro de poste 6438 de langue française
www.helminc.com
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Overview
Read this manual thoroughly to become familiar with how the navigation system operates.

The navigation system includes navigation and audio functions.

Keeping your eyes on the road and your mind on the drive is important for safe driving. The navigation system has built-in features intended to help with this by disabling some functions when driving. A grayed-out function is not available when the vehicle is moving.

All functions are available when the vehicle is parked. Do the following before driving:

- Become familiar with the navigation system operation, buttons on the faceplate, and touch-sensitive screen buttons.
- Set up the audio by presetting favorite stations, setting the tone, and adjusting the speakers.
- Set up the navigation features, such as entering an address or a preset destination.

- Set up phone numbers in advance so they can be called easily by pressing a single button or a single voice command for navigation systems equipped with phone capability.

⚠️ WARNING
Taking your eyes off the road too long or too often while using the navigation system could cause a crash and you or others could be injured or killed. Focus your attention on driving and limit glances at the moving map on the navigation screen. Use voice guidance whenever possible.
Use the navigation system to:

- Plan a route.
- Select a destination using various methods and choices.
- Follow turn-by-turn route and map guidance with voice prompts, only if permitted by traffic laws, controls, and conditions.
- Receive RDS broadcast announcements.

Always be alert and obey traffic and roadway laws and instructions, regardless of the guidance from the navigation system. Because the navigation system uses street map information that does not include all traffic restrictions or the latest road changes, it may suggest using a road that is now closed for construction or a turn that is prohibited by signs at the intersection. Always evaluate whether following the system's directions is safe and legal for the current conditions.

When the navigation system is turned on, a screen may appear with information that must be read and acknowledged before accessing some navigation features.

After acknowledging the start up information, the NAV (Navigation) and DEST (Destination) functions are accessible. Information can now be entered or deleted and other functions accessed. See instructions later in this section.

Every 50 times the vehicle is started and the navigation system is turned on, the Caution screen appears. After reading the caution, select OK to load the map DVD information. If OK is not selected, all control buttons except for NAV (Navigation) and DEST (Destination) can be accessed.

When getting started, set your preferences or delete information in the navigation system using various options.
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Navigation System Overview

- Radio Preset keys 1-6
- SELECT (Multifunction Knob)
- FAV (Favorite)
- TONE
- MENU/SEL
- CONFIG (Configure)
- BACK
- INFO
- RPT (Repeat)
- NAV (Navigation Screen)
- DEST (Destination)
- (Phone/Mute)
- DEL (Delete)
- Play/Pause
- REC (Record)
- (Eject)
- SEEK / SEEK
NAV (Navigation) Menu
The Navigation menu screen allows access to the navigation system settings.

1. Press NAV to go to the navigation map screen. The map and your current vehicle location will be shown.

2. Press NAV to toggle between a split (map/audio) view or a full map view.

Config Setup Menu
Press CONFIG to display the Config Menu. This menu allows you to access screens where you can configure various audio, navigation display, phone, vehicle configuration, and time features.

To scroll through the available setup options, press CONFIG to display the Config Menu features. Turn and press the MENU/SEL knob or press the desired option.
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Languages
To change the display language from what the system is currently set to, see “Driver Information Center (DIC)” in the index of the vehicle owner manual for more information.

The vehicle supports English, French Canadian, and Spanish. The default language is English.

English and Metric Unit Conversion
You can also use the Driver Information Center (DIC) to change your display's readings between English and metric units. See “Driver Information Center (DIC)” in the index of the vehicle owner manual for more information.

Deleting Personal Information
The navigation system can record and store destinations and personal information such as names and addresses.

At times, such as when you are selling or disposing of the vehicle, you may want to delete this information:
• Previous Destinations
• Address Book, Fav Route, Preset Destinations, and HDD music files

Storing Radio Station Presets
Up to 36 preset stations can be stored. AM, FM, and XM (if equipped) can be mixed.
To store presets:
1. Press VOL / - to turn the system on.
2. If viewing a map screen, press the source screen button, RADIO BAND, or FAV.
3. Select the band.
4. Press SEEK ←, SEEK →, or turn MENU/SEL to the desired station.
5. Press and hold one of the preset screen buttons for more than two seconds.
6. Repeat the steps for each preset.

To change the number of preset pages, see AM-FM Radio on page 11.

Entering an Address and Point of Interest, and Storing Preset Destinations
The vehicle must be in P (Park) to perform these operations.

Entering an Address
Press the CONFIG button to display the Config Menu. Turn the MENU/SEL knob to display Nav. Press the MENU/SEL knob or press the Nav screen button.
If having trouble finding a city or a street name:

- Enter the street name first instead of the city name, or vice versa.
- Enter more characters or reduce the number of characters to reduce or expand the available options.

To set a destination by entering a street name:
1. Press DEST.
2. If necessary, enter the state/province name. The last state/province name is automatically recalled.
3. Select the street name field. Enter the street name. Do not enter directional information or street type. Use the button between street and city names. Use the backspace screen button to delete an incorrect character.
4. Press to select the city from the list or enter the city name.
5. Enter the house number. This field is automatically selected.
6. Press OK. The address information screen displays the address entered.
7. Press GO if correct. The route calculates.
8. Press the route preference screen button for either Fastest, Shortest, or Easiest. The chosen route preference highlights.
9. Press the Start Guidance screen button. The route is now ready to be started.

See “Address Entry” under Destination on page 62 for more information.

A list displays if four or fewer names are available. If there are more than four, there is a match counter with a number of available streets. Press the List screen button to view the list and select the street.

Enter a Point of Interest (POI)
To set a destination by entering a Point of Interest (POI):
1. Press VOL / to turn the system on.
3. Press DEST.
4. Press the Point of Interest screen button.
5. Enter the specific title of the POI in the POI name space (e.g., Washington Monument). If four or fewer names are available, a list displays. If more than four are available, there is a match counter with a number in it, representing the number of available POI names. Press the List screen button to view the list. Select the POI.
6. Press GO. The route calculates.
7. Press to select the route preference for either Fastest, Shortest, or Easiest. The system highlights the route.

8. Press the Start Guidance screen button. The route is now ready to be started.

See “Point of Interest (POI)” under Destination on page 62 for more information.

**Storing Preset Destinations**

1. Press the VOL / button to turn the system on.
3. Press DEST.
4. Enter a destination. See Destination on page 62.
5. Press Save from the map screen to add the current final destination to the address book. The address book screen appears.
6. Press Name. An alpha-keyboard displays. Enter the name.
7. Press and hold one of the screen buttons at the bottom of the screen until the text in the button changes. The address book entry name appears in that preset destination screen button and is now available to select from the Select Destination screen. See “Using the Stored Preset Destinations” next in this section to select it as a destination.

See “Preset Destination” under Destination on page 62.

**Using the Stored Preset Destinations**

These destinations are available for selection while driving.

1. Press VOL / button to turn the system on.
3. Press DEST.
4. Press one of the available preset destination screen buttons. The route calculates.
5. Press to select the route preference for either Fastest, Shortest, or Easiest. The system highlights the route.
6. Press the Start Guidance screen button. The route is now ready to be started.

See “Preset Destination” under Destination on page 62 for more information.

**Canceling Guidance**

Guidance is canceled once you arrive at the final destination. To cancel guidance prior to arrival at the final destination:

1. Press DEST.
2. Press the Cancel screen button.
3. Press Yes to confirm cancellation.
Voice Guidance
To adjust the volume of voice guidance prompts:

1. Press CONFIG to display the Config Menu features. Turn the MENU/SEL knob to display Nav. Press the MENU/SEL knob or press the Nav screen button to display the other options.

2. Press the Voice Prompt screen button.

3. Press the Voice Volume screen button.

4. Press + or – to increase or to decrease the volume of the voice prompts.

See “Voice Prompt” under Using the Navigation System on page 50 for more information.

Cleaning the Display
Notice: Using abrasive cleaners when cleaning glass surfaces could scratch the glass. Use only a soft cloth and do not spray cleaner directly on the system as it could affect the mechanical parts.

Do not wipe the panel with a hard cloth or use a volatile liquid such as paint thinner, it could scratch the surface or erase the characters on the buttons.

Radio
AM-FM Radio
Playing the Radio
Audio Source Menu

VOL / (Volume/Power): Press to turn the radio on or off. Turn the knob to increase or decrease the volume. The volume is adjusted for the current audio source, active navigation voice guidance, or voice prompts.

The steering wheel controls can also be used to adjust the volume. See “Steering Wheel Controls” in the Index of the vehicle owner manual for more information.

Also, see “Radio Settings” and “Automatic Volume” later in this section.

Cleaning the Display
Notice: Using abrasive cleaners when cleaning glass surfaces could scratch the glass. Use only a soft cloth and do not spray cleaner directly on the system as it could affect the mechanical parts.

Do not wipe the panel with a hard cloth or use a volatile liquid such as paint thinner, it could scratch the surface or erase the characters on the buttons.
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**MENU/SEL:** Turn the knob to change the radio station. See “Finding a Station” later in this section for more information.

**RADIO/BAND:** Press to select the AM, FM, or XM (if equipped) band.

The audio sources can also be changed by using the steering wheel controls. See “Steering Wheel Controls” in the Index of the vehicle owner manual for more information.

**HDD/DVD/AUX:** Press to change source to DISC, HDD, USB, or AUX.

If the audio system is on and you are viewing a map screen, an audio information screen will appear at the top of the map display.

Press the audio information screen to display the current audio source. The display shows a split screen with the audio source screen on the left side and the map or guidance screen on the right side. Press the Full Map button to exit the split view screen.
Navigation Audio System

Sound Menu
To access the sound menu, press the TONE button.

Use the sound menu to adjust the following features:
- Setting the Tone
- Adjusting the Speakers

Setting the Tone
To adjust the tone using the sound menu:
- TREBLE: Press + or − to change the level.
- MID (Midrange): Press + or − to change the level.
- BASS: Press + or − to change the level.

Adjusting the Speakers
To adjust the speaker balance (BAL) using the Sound menu:
- Press and hold ◀ for more sound from the left speakers or ▶ for more sound from the right speakers. The middle position balances the sound between the left and right speakers.

To adjust the speaker fade (FADE):
- Press and hold △ for more sound from the front speakers and ▽ for more sound from the rear speakers. The middle position balances the sound between the front and rear speakers.

EQ Settings

EQ (Equalization): The EQ settings are selected through the sound menu. EQ provides a choice of Manual, Talk, Country, Pop, Rock, or Classical settings.
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Radio Settings

Audio system settings or features can be customized for:

- **Automatic Volume**

  Select OFF, Low, Medium, or High sensitivity to automatically adjust the volume to minimize the effects of unwanted background noise that can result from changing road surfaces, driving speeds or open windows. This feature works best at lower volume settings where background noise is typically louder than the sound system volume.

- **Number of Favorite Pages**

  Change the number of mixed-band preset pages when using the FAV button. Press 1 through 6 to select the number of preset lists.

- **HDD FAV Pages (Number of Favorite Categories for HDD Mode)**

  Selects the categories such as Playlist, Artist, Album, and Genre to be used as a favorite category during HDD mode.

- **DivX Registration Code**

  Displays the DivX registration code used for DivX media playback.

To access the Radio settings menu:

- Press CONFIG to display the Config Menu features.

- Turn the MENU/SEL to display Radio. Press the MENU/SEL knob or press the Radio screen button to display other options.
Finding a Station
Select the band, see “Audio Source Menu” earlier in this section.
Turn the MENU/SEL knob to find a radio station. To select a preset station, press the corresponding preset button.
See “Mixed-Band Presets” for more information.

Seeking a Station
Press SEEK ◀ or SEEK ▶ to search for a station.

Local Station List Search
To find a list of local stations in the current band, press the MENU/SEL button. The radio performs a search for available stations.

Mixed-Band Presets
Up to 36 preset stations can be stored. Each page can store six preset stations. The presets within a page can be from different radio bands.

To scroll through the pages, press FAV. The current page number displays above the preset buttons. The stored stations for each list displays on the touch-sensitive preset buttons at the bottom of the screen. The number of preset FAV lists can be changed.

To store a radio station to a mixed-band preset list:
1. Press RADIO/BAND, then press AM, FM, or XM (if equipped) to select the desired band.
2. Press SEEK ◀, SEEK ▶, or turn the MENU/SEL knob to select the station.
3. Press FAV to scroll to the list.
4. Press and hold one of the preset buttons for more than two seconds. The station frequency appears on the preset button at the bottom of the display.
5. Repeat the steps for each preset in each page.

To recall a preset station from a FAV page:
1. Press FAV to scroll to the page.
2. Press the preset button. The stored preset station is recalled.

Timeshift
The Timeshift feature automatically begins recording the audio when listening to the radio.
The recording allows playback of content that was missed.
Timeshift stores up to 20 minutes of content. After 20 minutes, it removes the oldest content and continues recording new content.
While listening to the radio, press ◀/▶ to stop hearing the information through the speaker. During this paused time, timeshift keeps recording. A status bar displays the length of the recording.
To resume listening to the broadcast at the point left off, press ◀/▶ again.
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Timeshift stops recording and erases the buffer when the vehicle is turned off or the station or source is changed.

Before turning the vehicle off, press \( \text{\textnormal{\textbf{\textnormal{I}}} \text{\textnormal{\textnormal{I}}}} \) so that timeshift keeps recording for 20 minutes. If the vehicle is still off after 20 minutes, the system stops recording and all information is lost. If a low battery condition occurs, timeshift stops recording and all information is erased.

Radio Data System (RDS)
The audio system has a Radio Data System (RDS). RDS features are available for use only on FM stations that broadcast RDS information. With RDS, the radio can:
- Seek to stations broadcasting the selected type of programming.
- Receive announcements concerning local and national emergencies.
- Display messages from radio stations.

This system relies on receiving specific information from these stations and only works when the information is available. In rare cases, a radio station could broadcast incorrect information that causes the radio features to work improperly. If this happens, contact the radio station.

The RDS system is always on. When information is broadcast from the current FM station, the station name or call letters display on the audio screen. RDS can provide a program type (PTY) for current programming and the name of the program being broadcasted.

Satellite Radio

**XM™ Satellite Radio Service**

Vehicles with an XM satellite radio tuner and an XM satellite radio subscription can receive XM programming.

XM is a satellite radio service that is based in the 48 contiguous United States and 10 Canadian provinces. XM Satellite Radio has a wide variety of programming and commercial-free music, coast-to-coast, and in digital-quality sound. A service fee is required to receive the XM service. For more information, see www.xmradio.com or call 1-800-929-2100 in the U.S. or in Canada, www.xmradio.ca or call 1-877-438-9677.

When XM is active, the channel name and number, category name, song title, and artist displays on the screen.
XM Categories
XM stations are organized in categories.

Removing or Adding Categories
1. Press CONFIG. Turn the MENU/SEL knob until Radio displays. Press the MENU/SEL knob to select Radio or press the Radio screen button to display more options within that feature.
2. Press Show/Hide XM Categories screen button.
3. Press the category screen buttons to show or hide the category.

XM Radio Messages
See “XM Radio Messages” in the vehicle owner manual for a list of possible XM messages.

Audio Players

CD/DVD Player
The player can be used for CD, MP3, DVD audio and as a DVD video player.
With the ignition on, insert a CD/DVD into the slot, label side up. The player pulls it in and begins playing. While playing, the navigation system is available.
The vehicle must be in P (Park) for video to display.
The CD/DVD player is only compatible with DVDs of the appropriate region code that is printed on the jacket of most DVDs.
The system is capable of playing:
• Most audio CDs
• CD-R
• CD-RW
• MP3 or unprotected WMA formats
• DVD-Video
• DVD-Audio
• DVD-R/RW
• DVD+R/RW

When playing any compatible recordable disc, the sound quality can be reduced due to disc quality, the method of recording, the quality of the music or video that has been recorded, or the way the disc has been handled.
There can be increased skipping, difficulty in recording tracks, and difficulty in finding tracks/chapters and/or difficulty in loading and ejecting. If these problems occur, check the disc for damage or try a known good disc.
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To avoid damage to the CD/DVD player:

- Do not use scratched or damaged discs.
- Do not apply labels to discs. The labels could get caught in the player.
- Insert only one disc at a time.
- Keep the loading slot free of foreign materials, liquids, and debris.

If a description label is needed, try labeling the top of the disc using a marking pen.

Loading and Ejecting Discs

To load a disc:

1. Turn the ignition on.
2. Insert a disc into the slot, label side up. The player pulls it in the rest of the way. If the disc is damaged or improperly loaded, there is an error and the disc ejects.

The disc automatically plays once loaded.

Press ▲ to eject a disc from the CD/DVD player. If the disc is not removed within a short period of time, it automatically is pulled back into the player.

Playing a CD/DVD

A disc must be loaded to select the source.

When a disc is loaded, the disc icon displays.

There are two ways to play a CD/DVD:

- Insert the disc and playback starts automatically.
- Press HDD/DVD/AUX, then press DISC.
Playing an Audio CD

Use the following controls to play the disc:

▶/II (Play/Pause): Use to start, pause, or resume play.

SEEK ► (Next/Forward):
- Seeks to the next track.
- Press and hold to fast forward through a track. Release the button to return to playing speed. Elapsed time displays.

SEEK ◀ (Previous/Reverse):
- Press to seek to the beginning of the current or previous track. If the track has been playing for less than five seconds, it seeks the previous track. If longer than five seconds, the current track starts from the beginning.
- Press and hold to fast reverse through a track. Release the button to return to playing speed. Elapsed time displays.

A track number displays at the beginning of each track. Song, Artist, and Album information displays when available.

MENU/SEL: Turn the knob to the right or left to go to the next or previous track.

SELECT (Multifunction Knob): Press to display the track list. Select the track from the list. The system plays the selected track and returns to the CD screen.

Shuffle

This icon displays when Shuffle mode is on. See “CD Menu.”
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CD Menu

Press the CD Menu screen button to display the CD Menu.

Shuffle: Plays the tracks randomly. Press again to stop shuffle.

Track List: Displays the list of tracks on the disc. Select the track. The selected track plays and the CD screen displays.

Playing an Audio and Video DVD

To view the DVD video, the vehicle must be in P (Park) for an automatic transmission or the parking brake must be engaged for a manual transmission.

Insert the DVD; the menu options display on the DVD screen. The menu options time out and a full screen appears after about 10 seconds.
Press anywhere on the navigation system screen or press the FAV, HDD/DVD/AUX, or BACK button to view the menu screen again.

Use the screen buttons to operate the DVD options.

There are two pages of DVD options. Press ➔, located in the bottom right corner of the screen, to access the next page. Only the highlighted functions are available for use. Some menu options are only available when the disc is not playing.

**DVD Options**

**Full Screen:**
1. Select to hide the DVD options and display the full video image.
2. Press anywhere on the navigation system screen or press the FAV, HDD/DVD/AUX, or BACK button to re-display the source screen buttons.

**Cursor:**
1. Press to access the cursor menu.
2. Press the multifunction knob arrows and other cursor options to help move through the DVD menu. The cursor menu options are only available if a DVD has a menu.

**Multifunction Knob Arrows:** Press these directional arrows to move around the DVD menu.

**SEEK ▶ (Next/Forward):**
1. Press to seek to the next chapter.
2. Press more than once to continue moving forward through the disc.

**SEEK ◀ (Previous/Reverse):**
1. Press to seek to the beginning of the current or previous chapter.
2. If the chapter has played for less than five seconds, it goes to the previous chapter. If the chapter has played longer than five seconds, the current chapter is restarted. More than one press continues moving back through the disc.
3. Press and hold to fast forward through a disc. When fast forward is active, press again to change the speed. Elapsed time displays.
4. Press >/ll to resume playing.

**SEEK ▶ (Next/Forward):**
1. Press to seek to the next chapter.
2. Press more than once to continue moving forward through the disc.
3. Press and hold to fast forward through a disc. When fast forward is active, press again to change the speed. Elapsed time displays. Press >/ll to resume playing.
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**MENU/SEL:** Turn this knob to go to the next or previous chapter.

■ (Stop):
1. Press to stop the DVD.
2. Press the ▶/‖ button to resume playing the DVD from where it stopped.
3. Press twice to start the DVD from the beginning.

**Shuffle:**
1. Press to play the tracks randomly.
2. Press again to play sequential. This button is available for DVD audio discs.

**Top Menu:** Press to display the first menu of the DVD. Availability of this feature is dependent on the DVD.

**Menu:** Press to display the menu for the part of the DVD that is currently playing. Availability of this feature is dependent on the DVD and is not available for audio DVDs.

**Keypad:** Press to display and search through the chapter, track, or menu number screen. On the keypad, enter the title/chapter number or the group/track number.

**Search:** Press to search a title.

**Angle:**
1. Press to adjust the viewing angle of the DVD, depending on the DVD, while the DVD is playing.
2. Continue pressing to cycle through the viewing angles.

**Audio:**
1. Press to change the audio stream and the audio language heard, while the DVD is playing.
2. Continue pressing to cycle through the available audio streams or languages, depending on the DVD.

**Subtitle:**
1. Press while a DVD is playing to view with subtitles on or off or to change the language of the subtitles.
2. Continue pressing to cycle through the available subtitle languages and to turn subtitles off, depending on the DVD playing.

**Pan Scan:** Press to adjust widescreen film images to fit the DVD screen display.
Error Messages
If Disc Read Error displays and/or the disc comes out, it could be for one of the following reasons:

- The disc has an invalid or unknown format.
- The disc is not from a correct region.
- The disc is very hot. Try the disc again when the temperature returns to normal.
- The road is very rough. Try the disc again when the road is smoother.
- The disc is dirty, scratched, wet, or upside down.
- The air is very humid. Try the disc again later.
- There could have been a problem while burning the disc.
- The label might be caught in the CD/DVD player.

If the CD or DVD is not playing correctly, for any other reason, try a known good CD or DVD.
If any error continues, contact your dealer.

MP3
Playing an MP3 CD and DVD
MP3 Format
Guidelines must be met, when creating an MP3 disc or the CD might not play.
The guidelines are:

- Sampling rate: 8 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, and 48 kHz.
- Bit rates supported: 8, 16, 24, 32, 40, 48, 56, 64, 80, 96, 112, 128, 144, 160, 192, 224, 256, and 320 kbps.
- Maximum number of folders is 255 with a maximum hierarchy of eight folders.
- Maximum of 1024 files on a disc.
- Recorded on a CD-R or CD-RW with a maximum capacity of 700 MB.
- DVD-Dual Layer discs should not be used.
- The Artist/Album/Song Titles/Genre information requires a CD to be fully scanned before the music navigator works with these menus. Disc scanning does not occur when the disc is being played.

Insert an MP3; the MP3 icon displays.
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To play a disc:

▶/■ (Play/Pause): Press to start, pause, or resume play of a loaded disc.

SEEK ▶ (Next/Forward):
1. Press to seek to the next track.
2. Press again to continue moving forward through the disc.
3. Press and hold to advance quickly through playback. Release the button to return to playing speed. Elapsed time displays.

SEEK ◀ (Previous/Reverse):
1. Press to seek to the beginning of the current or previous track. If the track has played for less than five seconds, it goes to the previous track. If longer than five seconds, the current track restarts.
2. Press again to continue moving back through the disc.
3. Press and hold this button to reverse quickly through playback. Release the button to return to playing speed. Elapsed time displays.

MENU/SEL: Turn to go to the next or previous track.

SELECT (Multifunction Knob):
1. Press to display the track list for the current mode/folder.
2. Select the track from the list. The system plays the selected track and returns to the CD screen.

MP3 Music Menu
Press the DISC Menu screen button or press the MENU/SEL knob while on the Disc audio screen to display the MP3 Music Menu.

If a disc is already loaded, but you are currently on a map screen or listening to a different audio source, press HDD/DVD/AUX to switch to the disc source. A track number appears when each track starts to play.
Select any of the following category buttons on the MP3 Music Menu to display the corresponding category screen:

**Shuffle:**
1. Press to play the tracks randomly.
2. Press again to play the tracks sequentially.

• **Folders/Playlists**
Press to view the folders stored on the disc. Select a folder to view the list of all the songs in that folder. There might be a delay before the list displays. Select a song from the list to begin playback.

• **Track List (All Songs)**
Press to view a list of all songs on the disc. There might be a delay before the list displays. Select a song from the list to begin playback. Songs are displayed based on the CD burning application folder and file structure used.

• **Artists**
Press to view the list of artists that have been stored on the disc. Select an artist name to view a list of all songs by the artist. There might be a delay before the list displays. Select the desired song from the list and it begins to play.

• **Albums**
Press to view the albums on the disc. Select the album to view a list of all songs on the album.

There might be a delay before the list displays. Select a song from the list to begin playback.

• **Genres**
Press to view the genres on the disc. Select a genre to view a list of all songs of that genre. There might be a delay before the list displays. Select a song from the list to begin playback.

• **Song Titles**
Press to display a list of all songs on the disc. There might be a delay before the list displays. Select a song from the list to begin playback. Songs are displayed in alphabetical order based on the Song Title ID3 tag, if available.

**Root Directory**
The root directory is treated as a folder. All files contained directly under the root directory are accessed prior to any root directory folders.
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Empty Directory or Folder
If a root directory or folder is empty or contains only folders, the player advances to the next folder in the file structure that contains a compressed audio file. The empty folder(s) are not displayed or numbered.

No Folder
When the CD only contains compressed audio files without any folders or playlists, all files are located under the root folder.

File System and Naming
The displayed song title is taken from the file’s ID3 tag. If a song title is not present in the ID3 tag, the radio displays the file name as the track name.

Preprogrammed Playlists
The radio recognizes preprogrammed playlists, however, there is no editing capability. These playlists are treated as special folders containing compressed audio song files.

Hard Drive Device (HDD)
With a Hard Drive Device (HDD), songs can be recorded.

The type of formats supported by the HDD are:
- MP3
- MP3-Pro (with spectral brand replication).
- WMA
- Audible.com
- M4A

Songs can be recorded from a CD player or a mass media storage device connected by a USB connector.

For optimal recording performance make sure the disc is clean with no damage, otherwise the system might partially record the track.

To select the hard drive audio source:

Press HDD/DVD/AUX; cycle through the available audio source until the HDD source displays or press HDD/DVD/AUX once, and press the HDD source screen button.
Recording from a CD to the Hard Drive

The speed of the recording increases if you are listening to another source while recording.

To record all tracks from the disc:
1. Load a CD. If a CD is already loaded, press REC.
2. Press HDD/DVD/AUX until the CD screen displays.
3. A confirmation displays.
4. Press All Songs to record all tracks. A progress bar displays.

To record selected tracks from the disc:
1. Load a CD. If a CD is already loaded, press REC.
2. Press SEEK ▶, SEEK ▼, or CD Menu to select a song for recording.
3. Press REC.
4. A confirmation displays.
5. Select the song name to record. A progress bar displays.

Recording from a USB Device to the Hard Drive

To copy all tracks from the USB device:
1. Connect a USB device. If a USB device is already loaded, press HDD/DVD/AUX until the USB screen displays.
2. Press REC.
3. A confirmation displays.
4. Press the All Songs screen button to copy all tracks. A progress bar displays.

To record selected tracks:
1. Connect a USB device. If a USB device is already loaded, press HDD/DVD/AUX until the USB screen displays.
2. Press USB Menu to select a song for recording.
3. Press REC.
4. A confirmation displays.
5. Select the song name to record. A progress bar displays.

Duplicate Content

When recording starts, it checks for duplicate content on the hard drive. If the entire content of the CD exists on the hard drive, it will not record. If some or none of the content exists, then only that content will be copied to the hard drive.
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If the same file is recorded from USB and CD, it is possible to have duplicate tracks.

**CD Eject**

If the CD ejects before the recording process completes, only tracks that have been completely recorded are stored to the hard drive, incomplete tracks are discarded.

**Power Mode**

If the system is turned off during a CD or USB recording process, it stops. When the radio is turned back on, the recording process does not resume automatically.

---

**Playing Hard Disc Drive Content**

To operate while the HDD source is active, use the following buttons:

- **▷/II (Play/Pause):** Press to start, pause, or resume play of the current media source.

---

**SEEK ► (Next/Forward):**

1. Press to seek to the next track.
2. Press and hold to advance quickly through playback. Release the button to return to playing speed. Elapsed time displays.

**SEEK ◄ (Previous/Reverse):**

1. Press to seek to the beginning of the current or previous track. If the track has been playing for less than five seconds, the previous track plays. If longer than five seconds, the current track restarts.
2. Press and hold this button to reverse quickly through playback. Release the button to return to playing speed. Elapsed time displays.

**MENU/SEL:** Turn the knob to go to the next or previous track.
SELECT (Multifunction Knob):
1. Press to display the track list. For example, if in artist mode it only displays the track by the selected artist.
2. Select the desired track from the list. The system plays the selected track and returns to the HDD screen.

DEL (Delete):
1. Select the song from the HDD Music Menu screen to delete.
2. Press DEL to delete the selected song.
To delete an entire list of Artists, Albums, or Genres, select the category from the HDD Music Menu screen.

HDD Music Menu
From the HDD screen, press the HDD Menu screen button on the HDD screen to display the HDD Music Menu.

This feature is only available with songs recorded to the HDD from Audio CDs, not MP3s and other compressed audio.
When recording CDs to the HDD there might be delays to build the list until all the files are compressed.

Playlists:
1. Press to view the playlists on the hard drive.
2. Select a playlist to view a list of all songs in the playlist.
3. Select a song from the list. Once selected, Playlist Mode displays.

Artists:
1. Press to view the artists on the hard drive.
2. Select an artist to view a list of all songs by that artist.
3. Select a song from the list. Once selected, Artist Mode displays.

Select any of the following buttons on the HDD Music Menu:

Shuffle: Select to play the tracks randomly.

More Like This:
1. Press this screen button to use Gracenote music recognition technology and related data to generate a list of songs similar to the current song.
2. Select a song from the list.
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Albums:
1. Press to view the albums on the hard drive.
2. Select an album to view a list of all songs on the album.
3. Select a song from the list. Once selected, Album Mode displays.

All Songs:
1. Press to view a list of all songs on the hard drive.
2. Select a song from the list. Once selected, All Songs Mode displays.

Genres:
1. Press to view the genres on the hard drive.
2. Select a genre to view a list of all songs of that genre.
3. Select a song from the list. Once selected, Genre Mode displays.

Recently Saved: Press to view a list of the 50 most recently saved songs to the HDD. Once selected, Recently Saved Mode displays.

Saving HDD Favorites
During HDD playback, to save the current song playing to a category preset:
- Press FAV until the FAV playlist category displays.
- Press and hold a preset button until the Saved to Favorites message displays.

To save an entire Artist, Album, or Genre to a FAV category preset:
- Press FAV until the correct FAV category appears.
- Press and hold a preset button.

Playing HDD Favorites
Favorites can be played two different ways.
1. Press FAV until the appropriate FAV HDD category displays.
2. Select FAV from the HDD Music Menu. Favorite Artist, Album, and Genre are in the corresponding list.

USB Host Support
The USB connector uses the USB 2.0.

USB Supported Devices
- USB flash sticks or pen drives.
- Portable USB Hard Drives. Special care needs to be taken related to the power source of these devices (USB bus powered vs. external power).
- Portable media adapters that support SD Flash, Compact Flash, or SD Micro.

Depending on the USB mass storage device, some devices might not be recognized.

Music can be played directly from the USB device and controlled through MP3 control functions and menu.
Playing from USB

A USB Mass Storage device can be connected to the USB port to copy compressed audio files onto the hard drive. Content can also be played directly from the USB device. The USB port is located in the center console.

The USB icon displays when the USB device is connected.

To play a USB device:

- Connect the USB and it begins to play.
- Press HDD/DVD/AUX, then press the USB button.

While the USB source is active, use the following to operate USB function:

\( \text{SEEK } \) (Next/Forward):
1. Press to seek to the next track.
2. Press and hold to advance quickly through playback. Release the button to return to playing speed. Elapsed time displays.

\( \text{SEEK } \) (Previous/Reverse):
1. Press to seek to the beginning of the current or previous track. If the track has been playing for less than five seconds, the previous track plays. If playing longer than five seconds, the current track restarts.
2. Press and hold to reverse quickly through playback.
3. Release the button to return to playing speed. Elapsed time displays.

\( \text{MENU/SEL} \): Turn the knob to go to the next or previous track.

\( \text{SELECT (Multifunction Knob)} \):
1. Press to display the track list. For example, if in artist mode, it only displays the track by the selected artist.
2. Select the desired track from the list. The system plays the selected track and returns to the USB screen.
USB Music Menu

Press the USB Menu button or press the MENU/SEL button while on the USB audio screen to display the USB Music Menu.

Select any of the following buttons on the USB Music Menu:

Shuffle:
1. Select to play the tracks randomly.
2. Select again to stop this function.

Folders/Playlists:
1. Press to view the playlists stored on the USB.
2. Select a folders/playlists to view a list of all songs in the folder/playlist.
3. Select a song from the list. Once selected, Folders/Playlists Mode displays.

Track List:
1. Press to view the track list stored on the USB.
2. Select the desired track to play.

Artists:
1. Press to view the artists stored on the USB.
2. Select an artist to view a list of all songs by the artist.
3. Select a song from the list. Once selected, Artist Mode displays.

Albums:
1. Press to view the albums stored on the USB.
2. Select an album to view a list of all songs on the album.
3. Select a song from the list. Once selected, Album Mode displays.

All Songs:
1. Press to view a list of all songs stored on the USB.
2. Select a song from the list. Once selected, All Songs Mode displays.

Genres:
1. Press to view the genres stored on the USB.
2. Select a genre to view a list of all songs of that genre.
3. Select a song from the list. Once selected, Genre Mode displays.

Eject USB: Press when the USB is to be removed. If the USB is disconnected without selecting Eject USB, the files could become corrupted.
Playing from an iPod®

This feature supports the following iPod models:

- iPod touch (4th generation)
- iPod touch (3rd generation)
- iPod touch (2nd generation)
- iPod touch (1st generation)
- iPod classic
- iPod with video
- iPod nano (6th generation)
- iPod nano (5th generation)

iPod music information displays on the radio's display and begins playing through the vehicle's audio system.

For proper operation, make sure the iPod has the latest firmware from Apple®. iPod firmware can be updated using the latest iTunes® application.

For more information, visit www.apple.com/itunes.

Recording from the iPod to the HDD is not supported. Media must be recorded using a USB mass storage device.

To connect and control an iPod, connect one end of the standard iPod USB cable to the iPod's dock connector. Connect the other end to the USB port in the center console.

If the iPod is a model that is not supported, it can still be listened to in the vehicle by connecting it to the auxiliary input jack using a standard 3.5 mm (1/8 in) stereo cable. See Auxiliary Devices on page 40 for more information.
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iPod Music Menu

Select any of these buttons on the iPod Music Menu to display the corresponding screen:

Shuffle:
1. Select to play the tracks randomly.
2. Select again to stop this function.

Playlists:
1. Press to view the playlists that have been stored on the iPod.
2. Select a playlist name to view a list of all songs in the playlist.
3. Select the desired song from the list. Once a song has been selected, Playlist Mode displays on the iPod main screen to show that music is playing from a playlist.

Artists:
1. Press to view the artists that have been stored on the iPod.
2. Select an artist name to view a list of all songs by the artist.
3. Select the desired song from the list. Once a song has been selected, Artist Mode appears on the iPod main screen to show that music is being played from a specific artist.

Albums:
1. Press to view the albums that have been stored on the iPod.
2. Select an album name to view a list of all songs on the album.
3. Select the desired song from the list. Once a song has been selected, Album Mode appears on the iPod main screen to show that music is being played from a specific album.

All Songs:
1. Press to view a list of all songs stored on the iPod.
2. Select the desired song from the list. Once a song has been selected, All Songs Mode appears on the iPod main screen to show that music is being played from the All Songs category.
Genres:
1. Press to view the genres that have been stored on the iPod.
2. Select a genre name to view a list of all songs of that genre.
3. Select the desired song from the list. Once a song has been selected, Genre Mode appears on the iPod main screen to show that music is being played from a specific genre.

Composers:
1. Press to view the composers that have been stored on the iPod.
2. Select a composer name to view a list of all songs of that composer.
3. Select the desired song from the list. Once a song has been selected, Composer Mode appears on the iPod main screen to show that music is being played from a specific composer.

Audio Book:
1. Press to view the audio books that have been stored on the iPod.
2. Select an audio book name.
3. Once a name has been selected, Audio Book Mode appears on the iPod main screen,

Podcasts appear with the general music. They do not have their own category. Like the other music files, they are searchable by title, artist, album.

Eject iPod: Press to remove the iPod. If the iPod is disconnected without selecting this button, the files on the iPod could be corrupted.
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Audio Book
The system can play back audio book content downloaded from www.audible.com® by either burning it to a CD or recording it to a USB storage device.

Audible.com is a provider of spoken word audio entertainment, information, and educational programming. The use of the audible.com playback feature requires that the audible.com account be activated with the radio. For more information on creating an account or how to activate the radio with your existing account, visit www.audible.com/caraudio. The activation process requires the Vehicle Identification Number (VIN) of the vehicle.

Once activated, files can be transferred by burning them to a CD or by using a USB storage device.

After inserting the USB or CD storage media, this screen displays:

![Audiobook(s) must be recorded to the HDD to playback.
All recording
Select Book
Eject USB](image)

Press All Recording screen button to record all available audio books. A specific audio book to record can be selected by pressing the Select Book screen button.

After the files have been recorded, eject the CD/USB external media.

Playing Audio Book Content
After activating and transferring audible.com files to the system, play the files by:

1. Press HDD/DVD/AUX until the HDD source is selected.
2. Press the HDD Menu, the HDD Music Menu displays. Scroll down to the Audio Book option and select.

3. The Audio Book screen displays a list of the available audio books for playback. Select a book.

4. Select a chapter to start playback.
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Selecting Another Audio Book

To play a different audio book from the one selected, return to the Audio Book menu options.
To change the audio book currently playing:

1. Press the HDD Menu button or press the MENU/SEL knob to display the HDD Music Menu.
   Scroll down to the Audio Book option.

2. The Audio Book screen displays a list of the available audio books for playback. Select a book.

5. The audio book begins playback.
3. Select a chapter to start playback.

4. The audio book begins playback.

Changing Chapters within an Audio Book

To change chapters within an audio book:

While the audio book is playing, press the MENU/SEL knob. The chapter list of the current book displays. Select a chapter from the list. To return to the current chapter being played, select the chapter with the checkmark located at the right.
**Infotainment System**

**Auxiliary Devices**

This vehicle has an auxiliary input jack located in the center console. Possible auxiliary audio sources include:

- Laptop computer
- MP3 player
- Tape player

This jack is not an audio output. Do not plug headphones into the auxiliary input jack. Drivers are encouraged to set up any auxiliary device while the vehicle is in P (Park).

Connect a 3.5 mm (1/8 in) cable from the auxiliary device to the auxiliary input jack. When a device is connected, the system automatically begins playing audio from the device over the vehicle speakers.

If an auxiliary device has already been connected, but a different source is currently active, do either of the following to switch back to the auxiliary source:

- Press HDD/DVD/AUX repeatedly to cycle through all of the available audio source screens, until the AUX source screen is selected.
- Press HDD/DVD/AUX once, then press the AUX source screen button.

**Rear Seat Infotainment**

**Rear Seat Entertainment (RSE) System**

The vehicle may have a DVD Rear Seat Entertainment (RSE) system. The RSE system works with the vehicle’s Infotainment system. The DVD player is part of the front radio.

The RSE system includes a radio with a DVD player, two rear seat video display screens, audio/video jacks, two wireless headphones, and a remote control. See *CD/DVD Player on page 17* for more information.

A DVD can play in the navigation radio, or from an auxiliary video source.
To use the rear seat displays:

1. Insert a DVD into the navigation radio or an attached auxiliary video source.
2. Press HDD/DVD/AUX until the AV source screen displays.
3. Press Rear Display 1 for left video screen or Rear Display 2 for right video.
4. Select the video source to be used (AUX A/V or DVD).

**Before Driving**

The RSE is for rear seat passengers only. The driver cannot safely view the video screen while driving.

In severe or extreme weather conditions, the RSE system may not work until the temperature is within the operating range. The operating range is above \(-20°C (-4°F)\) and below \(60°C (140°F)\).

If the temperature is outside of this range, heat or cool the vehicle until it is within the operating range.

**Global Off**

Depending on the Infotainment system, the RSE system may have a Global Off feature. The Global Off feature disables all RSE system features. Press and hold the radio power button for more than three seconds for Global Off to disable the RSE features. A padlock icon may display on the Infotainment screen when the Global Off feature is on.

To turn the Global Off feature off:

- Press and hold the radio power button for more than three seconds.
- Insert or eject any disc.
- Press the Remote Control power button.
- Cycle the ignition.
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Headphones

The wireless headphones have an On/Off button (C), channel 1/2 switch (B), and a volume control (D). Turn the headphones off when not in use.

Push the On/Off button (C) to turn on the headphones. A power indicator light (E) on the headphones comes on. If the light (E) does not come on, check the batteries. Intermittent sound or static can also indicate weak batteries. See “Battery Replacement” later in this section for more information.

Infrared transmitters are on the top of the left seatback video screen. The headphones shut off automatically to save the battery power if the RSE system is shut off or if the headphones are out of range of the transmitters for more than three minutes. Moving too far forward or stepping out of the vehicle, can cause the headphones to lose the signal or have static.

The headphones automatically turn off after four hours of continuous use.

To adjust the volume on the headphones, use the volume control (D).

For optimal audio performance, the headphones must be worn correctly. Headphones should be worn with the headband over the top of the head for best audio reception.

The symbol L (Left) appears on the outside bottom edge of the left ear cup and should be positioned on the left ear. The symbol R (Right) appears on the outside bottom edge of the right ear cup and should be positioned on the right ear.

Notice: Do not store the headphones in heat or direct sunlight. This could damage the headphones and repairs will not be covered by the warranty.

Storage in extreme cold can weaken the batteries. Keep the headphones stored in a cool, dry place.
If the foam ear pads attached to the headphones become worn or damaged, the pads can be replaced separately from the headphone set. To purchase replacement ear pads, contact your dealer.

**Battery Replacement**

To change the batteries:

1. Loosen the screw to the battery cover (A) located on the left side of the headphones.
2. Slide the battery cover open.
3. Replace the two AAA batteries.
4. Replace the battery cover and tighten the screw.

Remove the batteries if the headphones are not going to be used for a long period of time.

**Audio/Video (A/V) Jacks**

If available, the A/V jacks are located on the rear of the floor console. They allow audio or video cables to be connected from an auxiliary device such as a camcorder or a video game system.

The A/V jacks are color coded:

- Yellow for video input.
- White for left audio input.
- Red for right audio input.

Power for auxiliary devices is not supplied by the infotainment system.

To use the auxiliary inputs of the RSE system:

1. Connect the auxiliary device cables to the A/V jacks.
2. Power on both the auxiliary device and the RSE video screen.

**Changing the Source on the Video Display Screens**

The image from the auxiliary device can be switched between the video display screens.

To change the display:

1. Press AUX on the remote control to change the source of both video screens from the DVD player to the auxiliary device.
2. Press AUX a second time to change the left video screen source to the DVD player and the right video screen to the auxiliary device.
3. Press AUX a third time to change the left video screen source to the auxiliary device and the right video screen to the DVD player.
4. Press AUX a fourth time to change the source of both video screens to the DVD player.
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How to Change the RSE Video Screen Settings

The screen display mode, brightness, and language can be changed from the setup menu using the remote control. To change a setting:

1. Press \[\square\].
2. Use \[\uparrow\], \[\downarrow\], \[\leftarrow\], \[\rightarrow\], and \[\leftrightarrow\] to select the settings.
3. Press \[\square\] again to exit the setup menu.

Audio Output

Audio from the DVD player or auxiliary inputs can be heard through the following:

- Wireless Headphones
- Vehicle Speakers

The RSE system transmits the audio signal to the wireless headphones if an audio signal is available. See “Headphones” earlier in this section for more information.

The front seat passengers are able to listen to playback from the A/V jacks through the vehicle speakers by selecting Rear A/V as the source on the radio.

Video Screens

The video screens are located in the back of the driver and front passenger seats.

To use the video screen:

1. Push the release button located on the seatback console.
2. Move the screen to the desired viewing position.

Push the video screen down into its locked position when it is not in use, the screen turns off automatically.
Only the left RSE seatback console contains the infrared transmitters for the wireless headphones. They may be visible as eight illuminated LEDs. These LEDs are not on the right video screen. Both seatback consoles contain an infrared receiver for the remote control. They are located at the top of each console.

**Notice:** Avoid directly touching the video screen, as damage may occur. See “Cleaning the Video Screens” later in this section for more information.

**Video Screen Input Jack**

Each video screen is equipped with a video input jack to allow video cables to be connected from an auxiliary device such as a camcorder or a video game system. This signal will override any video provided by the RSE system; either the DVD or Auxiliary A/V jack source. The RSE system must be on for this input to operate.

**Remote Control**

To use the remote control, aim it at the transmitter window at either seatback console and press \( \text{\textcircled{}} \). Direct sunlight or very bright light could affect the ability of the RSE transmitter to receive signals from the remote control. Check the batteries if the remote control does not seem to be working. See “Battery Replacement” later in this section. Objects blocking the line of sight could also affect the function of the remote control.

If a CD, DVD, or MP3 disc is in the Radio DVD slot, the remote control \( \text{\textcircled{}} \) button can be used to turn on the video screen display and start the disc. The Infotainment system can also turn on the video screen display. See CD/DVD Player on page 17 for more information.

Use the infotainment system to turn the video screen display on.

**Notice:** Storing the remote control in a hot area or in direct sunlight can damage it, and the repairs will not be covered by the warranty. Storage in extreme cold can weaken the batteries. Keep the remote control stored in a cool, dry place.
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Remote Control Buttons

POWER: Press to turn the video screens on and off.
ILLUMINATION: Press to turn the remote control backlight on. The backlight times out after several seconds if no other button is pressed.

TITLE: Press to return to the main menu of the DVD. This function could vary for each disc.

MAIN MENU: Press to access the DVD menu. The DVD menu is different on every DVD. Use the navigation arrows to move the cursor. After making a selection press the enter button. This button only operates when using a DVD.

MENU NAVIGATION ARROW: Use the arrow buttons to navigate through a menu.
ENTER: Press to select the highlighted choice in any menu.
DISPLAY MENU: Press to adjust the brightness, screen display mode, and display the language menu.
RETURN: Press to exit the current active menu and return to the previous menu. This button operates only when the display menu or a DVD menu is active.

STOP: Press to stop playing, rewinding, or fast forwarding a DVD. Press twice to return to the beginning of the DVD.
PLAY/PAUSE: Press to start playing a DVD. Press to pause a DVD while it is playing. Press again to continue playing.

Depending on the infotainment system in the vehicle, DVD playback may be slowed down by pressing PLAY/PAUSE then ■. Reverse slow play by pressing PLAY/PAUSE then ■ again. Press PLAY/PAUSE again to cancel slow play.
(Previous Track/Chapter): Press to go to the start of the current track or chapter. Press again to go to the previous track or chapter. This button may not work when the DVD is playing the copyright information or the previews.

(Next Track/Chapter): Press to go to the beginning of the next chapter or track. This button might not work when the DVD is playing the copyright information or the previews.

(Fast Reverse): Press to quickly reverse the DVD or CD. To stop fast reversing a DVD video, press . To stop fast reversing a DVD audio or CD, release . This button might not work when the DVD is playing the copyright information or the previews.

(Fast Forward): Press to fast forward the DVD or CD. To stop fast forwarding a DVD video, press . To stop fast forwarding a DVD audio or CD, release . This button might not work when the DVD is playing the copyright information or the previews.

(Audio): Press to change audio tracks on DVDs that have this feature when the DVD is playing.

(Subtitles): Press to turn ON/OFF subtitles and to move through subtitle options when a DVD is playing.

(Auxiliary): Press to switch the video display between the DVD player and an auxiliary source.

(Camera): Press to change the camera angle on DVDs that have this feature when the DVD is playing.

(Clear) (If Available): Press this button within three seconds after inputting a numeric selection, to clear all numeric inputs.

10 (Double Digit Entries) (If Available): Press this button to select chapter or track numbers greater than 9. Press this button before inputting the number.

1 through 9 (Numeric Keypad): The numbered keypad provides the capability of direct chapter or track number selection.
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Replacing the Remote Control
If the remote control becomes lost or damaged, a new universal remote control can be purchased. Use a Toshiba® code set for replacement universal remote controls.

Battery Replacement
To change the remote control batteries:
1. Slide back the rear cover on the remote control.
2. Replace the two batteries in the compartment.
3. Replace the battery cover.
Remove the batteries from the remote control if unused for an extended period of time.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Recommended Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>No power.</td>
<td>The ignition might not be turned to ON/RUN or in ACC/ACCESSORY.</td>
</tr>
<tr>
<td>The picture does not fill the screen.</td>
<td>Check the display mode settings in the setup menu by pressing the display menu button on the remote control.</td>
</tr>
<tr>
<td>There are black borders on the top and bottom or on both sides or it looks stretched out.</td>
<td></td>
</tr>
<tr>
<td>In auxiliary mode, the picture moves or scrolls.</td>
<td>Check the auxiliary input connections at both devices.</td>
</tr>
<tr>
<td>The remote control does not work.</td>
<td>Check to make sure there is no obstruction between the remote control and the transmitter window. Check the batteries to make sure they are not dead or installed incorrectly.</td>
</tr>
<tr>
<td>After stopping the player, I push Play but sometimes the DVD starts where I left off and sometimes at the beginning.</td>
<td>If the stop button was pressed one time, the DVD player resumes playing where the DVD was stopped. If the stop button was pressed two times the DVD player begins to play from the beginning of the DVD.</td>
</tr>
</tbody>
</table>
### Tips and Troubleshooting Chart (cont.)

<table>
<thead>
<tr>
<th>Problem</th>
<th>Recommended Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>The auxiliary source is running but there is no picture or sound.</td>
<td>Check that the RSE video screen is in the auxiliary source mode by pressing the AUX button on the remote control. Check the auxiliary input connections at both devices.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Sometimes the wireless headphone audio cuts out or buzzes.</td>
<td>Check for obstructions, low batteries, reception range, and interference from cellular telephone towers or by using a cellular telephone in the vehicle. Check that the headphones are on correctly using the L (left) and R (right) on the headphones. Check that the headphones are positioned properly with the headband across the top of the head.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>I lost the remote and/or the headphones.</td>
<td>See your dealer for assistance.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>The DVD is playing, but there is no picture or sound.</td>
<td>Check that the RSE video screen is sourced to the DVD player by pressing the AUX button on the remote control.</td>
</tr>
</tbody>
</table>

### DVD Display Error Messages

The DVD display error message depends on which radio the vehicle has. The video screen may display one of the following:

**Disc Load/Eject Error or Mechanical Error:** There are disc load or eject problems.

**Disc Format Error or Unknown Format:** The disc is inserted with the disc label wrong side up, or if the disc is damaged.

**Disc Region Error or Disc Error:** The disc is not from a correct region.

**No Disc Inserted:** No disc is present when ▲ is pressed on the infotainment system.
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DVD Distortion
Video distortion can occur when operating cellular phones, scanners, CB radios, Global Position Systems (GPS)*, two-way radios, mobile fax, or walkie talkies.
It might be necessary to turn off the DVD player when operating one of these devices in or near the vehicle.
*Excludes the OnStar® System.

Cleaning the RSE Seatback Console
Use only a clean cloth dampened with clean water to clean the RSE seatback console surface.

Cleaning the Video Screen
Use only a clean cloth dampened with clean water. Use care when touching or cleaning the screen as damage could result.

Navigation

Using the Navigation System
Use the buttons on the navigation system and the available touch screen buttons on the navigation screen to operate the system.
See Overview on page 4.
Various functions are disabled when the vehicle is moving.

Navigation Control Buttons
The control buttons are on the faceplate of the navigation system:

Radio Preset Keys 1-6: Press the preset buttons 1 through 6 to store radio stations.

VOL / (Volume/Power): Press to turn the system on and off. Use to adjust the volume for the audio, OnStar®, voice guidance, and voice recognition voice prompts.

MENU/SEL: Turn to find a station on the radio, or go to the next/previous track on a CD.

SELECT (Multifunction Knob): Press the multifunction arrows to scroll and highlight a feature. Press to activate the highlighted feature.

FAV (Favorite): Press FAV to open a favorite list of stored mixed-band preset pages. See “Radio Settings” under AM-FM Radio on page 11 for more information.

TONE: Press to access the Sound screen to adjust bass, midrange, and treble. See AM-FM Radio on page 11 for more information.

CONFIG (Configure): Press to adjust features for radio, navigation, display, phone, vehicle, or time. See Configure Menu on page 76 for more information.

INFO (Information): Press for Weather information (if equipped) and climate control displays (if equipped).
RPT (Navigation Repeat): Press to repeat the last voice guidance prompt.

▶/II (Play/Pause): Press to start, pause, or resume playback. See CD/DVD Player on page 17, MP3 on page 23, and Hard Drive Device (HDD) on page 26 for more information.

NAV (Navigation): Press to view the vehicle’s current position on the map screen. Continue pressing to cycle through the full map and split screen. Full Map displays the screen in full view, split screen displays both map and audio information.

DEST (Destination): Press to plan a route through the Select Destination menu. If route guidance is active, press to access the Route Menu. See Destination on page 62 for more information.

📞 / 🎤 (Phone/Mute): See Bluetooth on page 96 for more information.

DEL (Delete): Press to delete a song or an entire list of Artists, Albums, or Genres from the hard drive. See Hard Drive Device (HDD) on page 26 for more information.

REC (Record): Press to record songs from a CD or a mass media storage device connected by a USB connector. See Hard Drive Device (HDD) on page 26 for more information.

SEEK ⏯:  
1. Press to seek to the beginning of the current or previous track. If the track has been playing for less than five seconds, it seeks the previous track. If longer than five seconds, the current track starts from the beginning.

SEEK ⏯:  
1. Press to seek the next track.
2. Press and hold to fast forward through a track.
3. Release the button to return to playing speed. See CD/DVD Player on page 17 and MP3 on page 23 for more information.

HDD/DVD/AUX (Source): Change to DISC, HDD, USB, or AUX by pressing the HDD/DVD/AUX button until the desired source is selected.

RADIO BAND: Press to select the AM, FM, or XM (if equipped) band. See AM-FM Radio on page 11 for more information.
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**BACK:** Press to return to the previous screen in a menu. The BACK button does not work in primary display screens, such as phone, sound settings, configure settings, info screens, map screen, or audio screen.

**Eject:** Press to eject a CD, MP3, or DVD audio/video.

**Touch Screen Buttons**
Touch screen buttons are on the screen and are highlighted when a feature is available. Some toggle screen buttons highlight when active and grey-out when inactive.

**Alpha-Numeric Keyboard**
Letters of the alphabet, symbols, punctuation, and numbers, when available, display on the navigation screen as alpha or numeric keyboard. The alpha keyboard displays when data needs to be entered.

All characters are touch screen buttons. Press to select.

**À-Ý (Accent Alphabet):** To select letters with accent symbols.

**A-Z (Alphabet):** To select letters from the alphabet.

**Symbols:** To select symbols.

**Space:** To enter a space between characters or the words of a name.

**Backspace:** The backspace screen button is used to delete an incorrect character that has been selected.

To make name selection easier, the system highlights only characters that are available after the previously entered one.

If a name does not display after entry, try entering it differently. The map database may not contain all information.

**Navigation Settings**
The navigation menu screen accesses the navigation system settings.

To access:
1. Press CONFIG to display the Config Menu.
2. Turn the MENU/SEL knob until Nav displays, then press the knob or press the Nav screen button to display the other options for this feature.
3. Select the navigation setting to change.
The touch-sensitive buttons available are:

**Voice Prompt**

This menu allows changes to the voice features.
If the volume is changed to the lowest level, it will default to a minimum value so that the voice recognition beep can still be heard.

**Voice Volume:** Adjust the voice volume for guidance and voice recognition prompts by pressing − or + screen buttons or by turning the MENU/SEL knob on the infotainment system. Press the Guidance Volume button to preview the selected sound level.

**Voice Guidance:** Enable or disable voice guidance. A checkmark indicates on.

**Speech Confirmation Feedback:** Turns the speech confirmation feedback on or off. A checkmark indicates on.

**Route Preference**
Press the Route Preference screen button to change route options when a route is calculated.

**Avoid Freeway:** Major roads are avoided.

**Avoid Toll Road:** Toll roads are avoided.
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Avoid Ferry: Ferries are avoided.
Avoid Time and Seasonal Restricted Road: Time restricted and seasonal roads are avoided.

BACK TRACK
Press the BACK TRACK screen button to turn on, off, or delete the recording and displaying of the traveled path.

Display Back Tracks: When active, the traveled path displays.

Record Back Track Points: When active, the traveled path is recorded.
Delete Back Track Points: Deletes the recorded path.

Map Database Information
Displays map database version information.

Map Database Information

Low Fuel Warning
When pressed, a popup screen displays gas station icons on the map or lists the five nearest gas stations.

Back Track Mode
When pressed, the back track feature is on. See BACK TRACK earlier in this section.

Show 3-D Landmark
When pressed, 3-D landmarks display on the map screen.

Press the Coverage button to view the major metropolitan coverage area.
Maps
This section includes basic information needed to know about the map database.

Map Coverage
The navigation maps are stored on the hard drive.
For more information on map coverage, see Database Coverage Explanations on page 88.

Installing the DVD Map Disc
The factory installs the map database information on the HDD.
An updated map disc can be used to update the map database information, see Ordering Map DVDs on page 88 later in this section.

Before updating the map database on the HDD, read the following steps:
1. Start the vehicle to perform the map updating.
2. Press VOL / to turn the system on.
3. Insert the map update disc into the slot, label side up.
4. Press the Update screen button when the Update Confirmation screen displays.
5. Enter the Authentication Code screen button, then press Enter.
6. If the correct code is entered, the system starts updating and the status bar displays.
7. Press after the map database update is completed.

If the application update file is included in the disc, the application update is also done.

Handling the DVD Map Disc
• Handle the disc very carefully to avoid contamination or flaws. Signals might not read out properly.
• Use a soft cloth if the disc gets soiled and gently wipe it out from the center of the disc to the outside. Do not use cleaners or solvents.
• Do not use the disc to rest on while writing or drawing using any writing utensil or attach a seal to any of the sides or the disc.
• Do not keep the disc in direct sunlight, high temperatures, or humidity.
• Place the disc back into the original case after use.

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• Place the disc back into the original case after use.
Map Adjustments

The scale of view on the map can be adjusted.

Map Scales

There are two methods to change the map scale:

1. Turn the MENU/SEL knob clockwise or counterclockwise to zoom out or in.
2. Press the Map scale button which is located on the bottom left-hand corner of the map screen to change the zoom level.

The map scale bar times out if the zoom level is not changed within a few seconds.

The scale ranges from 50 m (150 ft) to 400 km (250 mi). To change from English to metric, see “Driver Information Center (DIC)” in the Index of the vehicle owner manual.

Scroll Features

- To scroll within the map, press anywhere on the map screen and the scroll symbol displays.
- Tap the map to center that location on the screen.

- Hold a finger in any direction outside of the scroll symbol and the map will continue to scroll in that direction until finger is removed.
- Scroll speed increases when touching closer to the edge of the screen.
- Press NAV to exit map scrolling and return to the current vehicle location on the map.
- While scrolling the map, this symbol can display the distance to the crosshair area.

For example, this shows that the map has been scrolled, 160 m (0.1 mi) away from current vehicle position.
Navigation Symbols

Following are the most common symbols that appear on a map screen.

The vehicle symbol indicates the current position and heading direction of the vehicle on the map.

The destination symbol marks the final destination after a route has been planned.

The waypoint symbol marks a set waypoint and is numbered depending on how many have been set. A waypoint is a stopover destination point added to the planned route.

The estimated time and distance to the destination is displayed.

If waypoints have been added to the current route, each waypoint destination displays estimated time and distance.
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The shaded triangle indicates North. Select this screen symbol to change the view to North-up or 3-D.

Press this screen symbol to change to 3-D mode.

The 3-D symbol is the same as the Heading Up symbol, but the map is in 3-D.

The No GPS symbol appears when there is no Global Positioning System (GPS) satellite signal.

These symbols indicate that the information shown on the right side of the map can be hidden to show a full screen map view.

This symbol indicates that a menu is available and displays on the left side of the screen. Press this symbol or the MENU/SEL knob to access the screen menu.

This symbol indicates that the map view is North Up: North Up displays North at the top of the map screen regardless of the direction the vehicle is traveling. Press this screen symbol to change the view to Heading Up or 3-D.

This symbol indicates that the map view is heading up. Heading Up view displays the direction the vehicle is traveling at the top of the map screen.

These symbols indicate that the information shown on the right side of the map can be hidden to show a full screen map view.

This symbol indicates that a menu is available and displays on the left side of the screen. Press this symbol or the MENU/SEL knob to access the screen menu.
Driving on a Route

While driving on a route, the next maneuver the map screen displays is either as an Urgent maneuver or a Non-Urgent maneuver.

Urgent Maneuver

An Urgent Maneuver is displayed when the next maneuver is less than or equal to 0.8 km (0.5 mi) away on a residential road or is less than or equal to 1.5 km (1 mi) away on freeway.

Non-Urgent Maneuver

A non-urgent maneuver is when your distance to the next maneuver is greater than 0.8 km (0.5 mi) when driving on a residential road or is greater than 1.5 km (1 mi) when driving on a freeway.
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Options Available on the Map Screen

While on route, several options are available while viewing the map screen. To access this menu:

From the Map screen, press the MENU/SEL knob to display the menu on the left side.

See Navigation Symbols on page 57 to learn how to change the map view to North Up, Head Up, or 3-D view.

When this symbol is selected, the distance and time remaining from the current vehicle position to the first waypoint displays.

This menu displays if the symbol and waypoints are entered. Select the main map view to display the distance and time remaining from the current vehicle position to any of the set waypoints or final destination.

Save: Saves a specific location to the Address Book.

Show POI

Select to view POI information nearby and on route.

There are several preset options on the bottom of the screen.
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**Edit:** Press to display a list of POI icons.

1. Select the POI icon to edit. The POI icon is replaced by another icon that is selected from the next menu.

2. Select the new POI icon.

3. The new icon is on the Show POI Icons menu.

**List:** Displays a list of available POIs.

**Clear:** Clears all selected POIs on the Show POI Icons menu.

**Nearby:** Displays up to 200 or the selected POI(s) within a 32 km (20 mi) of the current vehicle position. The POIs can be sorted by distance, icon, or type.

**Hide:** Press to hide the POIs from view on the map. To display, go to the Map menu, select the Show POI Icons menu and select the Show option.

Press this button to change the full map screen to the half map screen and half exit information.

**Traffic:** Press to display nearby traffic information and traffic events on the planned route.

**Whole Route:** Press to choose options for the entire route.

**Cancel Guidance:** Press to cancel guidance of the current route.
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Destination
While destination is not set, press DEST to access the Select Destination screen. Several options can be selected to plan a route by entering destinations.

Address Entry
Set a route by entering the state/province name, city name, street name, and house number.

State/Province: Enter a state/province name.

City: Enter a city name.

Street Name: Enter a street name.

House #: Enter a valid address number.

Cross Street Name: Enter a street name that intersects with the selected street.

A checkmark displays on the right side when the field has been selected and the destination can be entered. After an entry step is completed, the checkmark moves to the next item.

Entering the city name first:
1. Press DEST.
2. Turn the MENU/SEL knob until the State/Province is selected. If necessary, enter the state/province name by turning the MENU/SEL knob to scroll through the keyboard, then press the MENU/SEL knob or press the character or number, as needed. The last State/Province is automatically recalled.
3. Enter the city name. The city field is automatically selected.
4. Enter the street name, this field is automatically selected. Do not enter directional information or street type. Use the screen button between street and city names. Use the backspace screen button to delete an incorrectly entered character.
Entering the Street name first:

1. Press DEST.

2. Turn the MENU/SEL knob until the state/province is selected. If necessary, enter the state/province name by turning the MENU/SEL knob to scroll through the keyboard, then press the MENU/SEL knob or press the character or number, as needed. The last State/Province is automatically recalled.

3. Select the street name field. Enter the street name. Do not enter directional information or street type. Use the space screen button between street and city names. Use the backspace screen button to delete an incorrect character. A list displays if four or fewer names are available. If there are more than four, there is a match counter with a number of available streets. Press the List screen button to view the list and select the street.

4. Select the city from the list or enter the city name.

5. Enter the house number. This field is automatically selected.

6. Press OK. The address information screen displays the address entered.

7. Press Go if correct. The route is calculated.

8. Press to select the route preference either for the Fastest, Shortest, or Easiest. The chosen route preference highlights. See “Navigation Settings” under Using the Navigation System on page 50 for more information.

9. Press the Start Guidance screen button and start the route.
Point of Interest (POI)

The POI destination entry allows selection of a destination by providing the POI name, a city name, or selecting from the POI list.

Entering by POI Name/Phone Number

1. Press DEST.
2. Press the POI screen button.
3. Enter the name or select by phone number.
   A list displays if four or fewer names are available. If there are more than four, there is a match counter with a number of available POI names. Press the List screen button to view the list.
4. Select the POI name from the list.
5. Press Go on the confirmation screen if the information is correct.
6. Press to select the route preference either for the Fastest, Shortest, or Easiest.
7. Press the Start Guidance screen button and start the route.

Entering a POI by City Name

1. Press DEST.
2. Press the Point of Interest screen button.
3. Press the Browse POI Categories screen button.
4. Press the change location screen button.
5. Enter the new state and city.
6. Select a category, then a sub-category.
   The available POI names will display.
7. Select the POI name.
8. If the POI is correct, press Go. The route is calculated.
9. Press to select the route preference either for the Fastest, Shortest, or Easiest.
10. Press the Start Guidance screen button and start the route.

Selecting a POI Category
1. Press DEST.
2. Press the Point of Interest screen button.
3. Press the Browse POI Categories screen button.
4. Select a category, then a sub-category.
   The available POI names display.
5. Select the POI name.
6. If the POI is correct, press Go. The route calculates.
7. Press to select the route preference either for the Fastest, Shortest, or Easiest.
8. Press the Start Guidance screen button and start the route.

Previous Destination
Select a destination from a list of previous destinations. Up to 15 points that have been previously entered can be recalled. If the list is full, the oldest destinations automatically are deleted once the newest destinations are added.
1. Press the DEST button.
2. Press the Previous Destination screen button. A list displays the previous destinations.
3. Select the Destination.
4. Press the Go screen button if the information is correct and the route is calculated.
5. Press to select the route preference either for the Fastest, Shortest, or Easiest. See "Navigation Settings" under Using the Navigation System on page 50 for more information.
6. Press the Start Guidance screen button and start the route.
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Address Book

Choose a destination by selecting an address that has been stored in the address book.

1. Press the DEST button.
2. Press the Address Book screen button. A list displays the address book entries.
3. Select the destination from the list.

4. Press the Go screen button on the confirmation screen if the information is correct. The route calculates.
5. Press to select the route preference either for the Fastest, Shortest, or Easiest. See “Navigation Settings” under Using the Navigation System on page 50 for more information.
6. Press the Start Guidance screen button and start the route.

Pick From Map

Select a destination by scrolling on the map.

1. Press DEST.
2. Press the Pick From Map screen button. A map screen with a scroll symbol displays.
3. Press the Zoom in/out arrow button on the screen and press the map to locate the destination to select. Press and hold a finger on the map to activate fast scrolling.
4. Press Go. The route calculates.
5. Press to select the route preference either for the Fastest, Shortest, or Easiest. See “Navigation Settings” under Using the Navigation System on page 50 for more information.
6. Press the Start Guidance screen button and start the route.
Lat/Long Coordinates
Choose a destination based on Latitude and Longitudinal coordinates.

Enter in the location as coordinates, Latitude and Longitude.
1. Press DEST.
2. Press the Lat/Long screen button.
3. Enter the coordinates for the destination in degrees, minutes, and seconds.
4. Press Go. The route calculates.
5. Press to select the route preference either for the Fastest, Shortest, or Easiest. See “Navigation Settings” under Using the Navigation System on page 50 for more information.
6. Press the Start Guidance screen button and start the route.

Preset Destination
Set a destination by selecting from one of six previously stored destinations. If a destination is not set for one of the screen buttons, the button dims and is not available to use.

See “Previous Destinations” later in this section for information on how to delete or add a preset destination.
1. Press the DEST button.
2. Press one of the available Preset Destination screen buttons. The screen buttons were stored with the name selected. The route is calculated.
3. Press to select the route preference either or Fastest, Shortest, or Easiest. See “Navigation Settings” under Using the Navigation System on page 50 for more information.
4. Press the Start Guidance screen button and start the route.
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Getting Started on the Route
Several functions can be performed after a destination has been entered. Press DEST to access the Route Menu screen.

Voice Prompt
Press Voice Prompt to change the volume of voice prompts and voice recognition.
Press the Voice Guidance, Speech Confirmation Feedback, or Traffic Voice Prompt screen buttons to turn voice prompts on or off for each category. See “Navigation settings” under Using the Navigation System on page 50 for more information.

Detour
To select a detour around the current route, select the Route screen, then select to detour 2, 5, or 10 km (1, 3, or 6 miles). Press the Whole Route screen button to detour the entire route. This is only available while driving on a route.

Cancel Guidance
From the Route Menu, press the Cancel screen button to cancel the current route. Press Yes on the confirmation screen to cancel or No to continue the guidance.

Turn List
To view the list of maneuvers for the entire route, Press the Turn List screen button from the Route Menu screen.
Waypoints

Up to three waypoints can be added to the current route, between the start point and final destination. The waypoints can be edited or deleted.

To add a waypoint:
1. Press DEST.
2. Press the Add Waypoint screen button. This button is only available if the route has been calculated.
3. Enter the waypoint by any of the add destination methods. See Destination on page 62 or more information. The system calculates and highlights the route and the route can be started.
4. To add more waypoints, press DEST. Press the Add screen button to add the waypoint in the order desired on the route. The system calculates and highlights the route and the route can be started.

To delete a waypoint:
1. Press DEST.
2. Press the Delete Waypoint screen button.
3. Select the waypoint to be deleted by pressing the screen.
4. A confirmation message displays. Press Yes to delete the waypoint; press No to cancel this operation. The system calculates and highlights the route and the route can be started.
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Route Preview
Preview the entire route in either direction.

These buttons display once the reverse/forward scroll button has been selected.

II (Pause): Pauses the route preview, while in reverse, fast reverse, forward, or fast forward scroll.

<> (Reverse or Forward Scroll): Press the reverse scroll arrow to go to the start point. Press the forward scroll arrow to go to the final destination.

Suspend/Resume Guidance
Press the Suspend/Resume Guidance screen button to suspend or resume guidance on the current route.

Previous Destinations
To delete all previous destinations from the system:
1. Press DEST.
2. Press the Previous Destination screen button.
3. Press the Clear All screen button.
4. Press OK to Clear All Previous Destinations, or press the Cancel screen button to cancel this operation.

Address Book
Options for saving to the Address Book:
1. Scrolling on map or Pick from Map in the Dest Menu: Scroll to the location. Press the MENU/SEL knob. A menu displays on the left side of the screen. Select the Save screen button and the location is saved.
2. Address Entry: Enter a destination through the Address Entry menu. Press the Save screen button and a menu displays with the Save option located on the bottom of the screen. Select the Save option to save this location to the Address Book.
3. **POI Menu:** Select a POI. Press the Save screen button from the bottom of the information page display.

4. **Previous Destination:** From the Previous Destination Menu, select the destination to save. Press the Save screen button at the bottom of the information page.

To change the map icon of an address book entry:

1. Press DEST.
2. Press the Address Book screen button. A list displays the address book entries.
3. Select the address book entry to be changed.
4. Press the Edit screen button.
5. Press the Change Icon screen button.
6. Select an icon from the list.
7. Press OK to save changes.

To edit the name of an address book:

1. Press DEST.
2. Press the Address Book screen button. A list displays the address book entries.
3. Select the address book entry to be changed.
4. Press the Edit screen button.
5. Select the Change Phone Number screen button.
6. Use the numeric keyboard to enter or change the phone number.
7. Press OK to save changes.

To add or change the phone number of an address book entry:

1. Press DEST.
2. Press the Address Book screen button. A list displays the address book entries.
3. Select the address book entry to be changed.
4. Press the Edit screen button.
5. Press the Change Phone Number screen button.
6. Use the numeric keyboard to enter or change the phone number.
7. Press OK to save changes.
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To add a voice tag to an address book entry:

1. Press DEST.
2. Press the Address Book screen button. A list displays the address book entries.
3. Select the address book entry to be changed.
4. Press the Edit screen button.
5. Press the Add Voice Tag screen button.
6. Speak the name after the beep and within four seconds. The name is repeated back.

To delete an address book entry:

1. Press DEST.
2. Press the Address Book screen button. A list displays the address book entries.
3. Select the address book entry to be deleted.
4. Press the Delete screen button. A confirmation message displays.

To add a preset destination from the address book:

1. Press DEST.
2. Press the Address Book screen button.
3. Select the address book entry to add as a Preset. The Address Book Information screen displays.
4. Press the Edit button located at the bottom of the screen by pressing it.
5. Press and hold one of the six preset screen buttons at the bottom of the screen until the text within the button changes.
6. The name appears in that preset destination screen button and can be selected from the Select Destination screen.

**Favorite Route**

1. After the route has been planned, press NAV until the full map screen is shown.

2. Press the MENU/SEL knob. A menu displays.
3. Turn the MENU/SEL knob to scroll down until the Whole Route option displays, and press the MENU/SEL knob or press on the Whole Route option. The whole route map screen displays.
4. Press the Add Route screen button. The route is stored as a favorite.

To change the route name, add a voice tag or delete a favorite route:

1. Press DEST.
2. Press the Fav Route screen button.
3. Select the route.
4. Press the Edit screen button.
5. Select from: Change Route Name, Add Voice Tag, or Delete Favorite Route screen buttons.
To change the route name:
1. Select the Change Route Name screen button.
2. Using the Keypad, enter the name.
3. Select the Favorite Route entry to be edited.
4. Press OK. The new name will be in the Favorite Route Menu.

To add a voice tag:
1. Press Add Voice Tag.
2. Speak the name after the beep within four seconds. The name is repeated back.

To delete a favorite route:
1. Press the Delete Favorite Route screen button. The confirmation screen displays.
2. Press Yes to delete the route and No to cancel from deleting the route.

Menu Screen Button

Various navigation system settings are available through the Menu screen button. Some options are only available after a route is planned.

Map Heading

Press to change the view to North Up, Heading Up, or 3-D mode. See Navigation Symbols on page 57 for more information.

Traffic: Press to view the Traffic Information screen. See Configure Menu on page 76 for more information.

Save: Press to save a location to the Address Book.
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Show POI: Press to turn POI on or off. Select from a list of six pre-programmed POI sub-categories. Scroll through a list of categories, or select nearby and on route options.

OnStar® Destination Download
The Destination Download lets an OnStar® subscriber ask the OnStar call center to download a destination. OnStar will send address information and location coordinates of the destination into the navigation system.

Press this screen button to minimize the guidance window and expand the map window.

Whole Route: Press to view the entire route from starting point to destination on the map.

Cancel Guidance: Press to stop the current route.

Using Destination Download
If the navigation radio screen is turned off before a download, the system automatically turns the screen on and displays a download confirmation message. The radio remains on after the download.

The navigation system displays a “Please wait” as the address is searched within the map database.
If the address is not found within the map database, the system may use latitude and longitude coordinates to locate the destination. In this case, "Using Coordinates" displays on the downloaded screen.

If the system is unable to locate the address, the Destination Not Found screen displays.

**Route Guidance Not Active**

If an OnStar destination is downloaded while route guidance is not active, the navigation system displays a pop-up screen and does the following screen functions:

- Press Go, the navigation system starts route calculation to the destination(s) received.
- Press the Map screen button, the navigation system displays the Destination Map Screen.
- Press the Call screen button, the navigation system initiates a call with Bluetooth Phone (if available) or OnStar Personal Call.
- Press the Save screen button, the navigation system copies the downloaded destination to the address book and displays the new address book entry. The destination saves this download even if it is only partial information such as a phone number.
- Select the Back screen button, the navigation system cancels the OnStar destination download and returns to the previous screen. The downloaded address is not added to the previous destinations.
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Route Guidance Active
If an OnStar destination is downloaded while route guidance is already active, the system displays a pop-up screen and does the following screen function:

- Press Go, the navigation system adds the downloaded destination before the next waypoint of the existing route (closest to the current vehicle position).
- All other buttons on the pop-up screen operate as described under Route Guidance Not Active.

Previous Destinations
Previously downloaded OnStar destinations are saved under Previous Destinations in the navigation system where they can be accessed or saved to the address book.

Map Destination Screen Functions
If the map screen is used to show destination, it has map screen capabilities such as Go, Save, Zoom, Scroll, etc. The address is shown at the top of the screen.

Configure Menu
Adjust features and preferences through the Configure Menu. The last selected menu screen displays. Adjust features for Sound, Radio, Nav (navigation), Display, or Time.

Radio
Press CONFIG to enter the Config Menu features. Turn the MENU/SEL knob until Radio displays. Press the MENU/SEL knob or press the Radio screen button to make changes for radio information displayed, preset pages, Automatic Volume, and XM categories restore (if equipped). See Satellite Radio on page 16 (If equipped) for more information.

Destination Map Screen
**Nav (Navigation)**

Press CONFIG to enter the Setup menu features. Turn the MENU/SEL knob until Nav displays. Press the MENU/SEL knob or press the Nav screen button.

**XM NavTraffic™ (if equipped)**

The navigation system might have an XM NavTraffic receiver. It is a subscription service provided through XM Satellite Radio. A service fee is required to receive the XM NavTraffic service. Real-time traffic information is provided to fully integrate the navigation system to display current traffic conditions for the chosen route.

A screen displays to indicate that the XM Traffic subscription is not activated.

If activated, traffic information displays:

- Unscheduled traffic incident data, such as accidents and disabled vehicles.
- Scheduled traffic incident data, such as road construction and road closures.
- Traffic flow information (rate of speed data). Flow data might not be available in all markets.

Traffic information is delivered to the vehicle by the XM Radio satellites. XM NavTraffic provides continuously updated traffic information.

XM NavTraffic currently broadcasts the traffic information for many markets nationally. The service may be available in more cities in the future. Visit www.xmnavtraffic.com for more details on local coverage.

To turn XM NavTraffic on or off:

1. Press CONFIG. Turn the MENU/SEL knob until Nav displays. Press the MENU/SEL knob or press the Nav screen button.
2. Press the Traffic Information button.
3. Press the Traffic button. This button highlights and a checkmark displays when active.

Pressing Alert for Approaching Traffic Events displays a screen to notify of possible traffic events ahead.

**Traffic Icon**

When traffic conditions are found in the local area, the Traffic Icon appears in the lower left-side of the map.
The Traffic Icon has three different condition displays. These are:

- No icon displays if there is no XM NavTraffic subscription or traffic events.
- A single car icon displays if there are traffic events in the area, but none are on route.
- A multiple car icon displays if there are traffic events on the route.

It could take some time to sort the received information. The list of traffic conditions display in the order of distance from the vehicle, for up to approximately 125 km (77 mi). With a route planned, traffic events display on the route. Not all traffic conditions may display.

To view the traffic condition location and information on the map:

1. Press NAV to show the map, then press the MENU/SEL knob for the map menu.

2. Scroll down and select the Traffic screen button. A list of traffic conditions with distance from the vehicle’s current position displays.

An arrow can appear before the distance. The arrow indicates the distance is a straight line distance and the direction of the event from the vehicle’s current position. If no arrow appears, the distance indicates how far the event is ahead on current route. No more than three pages of traffic events may be viewed while the vehicle is moving.
3. Select a traffic condition to get more detailed information.

Press the Options screen button. A Traffic Options menu displays. Select the traffic related option.

**Traffic:** Press to enable or disable the traffic function.

**Show Traffic ICONs:** Press to display traffic icons on the map screen. Also, select what traffic information displays.
Traffic Flow Status — Enables or disables the green, yellow, red and black arrows that display beside the roads and shows the traffic flow or extent of a traffic event.

- Black indicates a closed road segment.
- Red indicates significantly impaired traffic flow with average speed of less than 40 km (25 mph).
- Yellow indicates slightly impaired traffic flow with average speed between 40 km and 73 km (25 and 45 mph).
- Green indicates normal traffic flow with average speed above 73 km (45 mph).

Traffic flow data arrows display on the map when scaled up to eight miles. Closed Road, Traffic Delays, Incidents, and Advisories — Select the traffic event ICONS that appear on the map screens.

Alert for Approaching Traffic Events: When On, if an approaching traffic event is within the alert range, one of two traffic alerts display:

- With no route planned, while on freeways, Approaching Traffic Event without Avoid screen displays.
- With route planned, Traffic Event on Route screen displays. If the Alert for Approaching Traffic Events is Off, the alert does not display.

On Route

Select On Route to display all events ahead on the current active route. No traffic events reported on route displays if there are none to report.

Name

Select Name to display traffic events in alphabetical order.

Distance

Select Distance to display traffic events in order of distance with the closest event shown first.
Traffic events update approximately every two minutes.

**Scrolling to Traffic Events on the Map**

While scrolling the map, the traffic event icons can appear indicating a traffic event within 125 km (77 mi) from current position. To receive information about the traffic event, place the crosshairs over the traffic condition icon. Traffic events beyond 125 km (77 mi) from current position will not be displayed.

Select INFO to display the type of traffic, the street name, and a description of the traffic event.

**Traffic Event Display Categories**

The following are traffic event categories and symbols that can appear on the display:

- **(Road Closed):** Road and/or ramps closed.
- **(Stopped Traffic):** Traffic stopped, stop and go traffic, delayed and congested traffic.
- **(Alert):** Object on the roadway, disabled vehicle, or dangerous road conditions.
- **(Accident):** Roadway obstructed due to accident.
- **(Road Works):** Delayed traffic due to construction.
- **(Road Condition):** Delayed or stopped traffic, lane blocked or closed due to a road condition.
- **(Weather):** Heavy rain, snow, or fog weather condition.

**P (Parking):** Available parking area.

**I (Information):** Special event, general information, or warning.

**Traffic Event Information**

Use to display additional details of a traffic event. This screen can display when:

- Scrolling to an event on the map and then pressing INFO.
- Selecting a traffic event listed on the Traffic Event List screen.
- Approaching a traffic event.
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Back, Map, More, and Avoid

These buttons have common functions across all Detailed Traffic Event screens.

**Back:** Return to the previous screen.

**Map:** Displays related traffic events on the map if available.

**More:** More information is available for the traffic event.

**Avoid:** Select to avoid the location of an event on the route and calculate a new route. The full map screen shows the new route. The Avoid button is only available if the event is on the route ahead.

**Traffic Voice Prompts**

The traffic voice prompts are part of the current navigation voice prompt settings. The traffic voice prompt can be turned on and off by selecting Traffic Voice Prompt in Voice Prompt on the CONFIG Nav screen. If the navigation voice prompts are turned off, all traffic prompts are also turned off.

If the voice prompts are on and an Alert for Approaching Traffic displays, the related voice prompt is provided.

RPT (Repeat) does not repeat traffic prompts, only navigation traffic maneuvers. The current prompt playback cancels if RPT is pressed during a traffic voice prompt.

Traffic prompts are disabled during OnStar® (if equipped) or Voice Recognition activity.

**Alternate Route**

When Detour Available displays, a possible quicker route is available and an alternate route can be selected to detour around the traffic condition. Press Yes and a new route is calculated. This option is only available when the multiple car icon appears.

XM NavTraffic information might not be provided for the alternate route, depending on what type of road the vehicle is traveling on.
Traffic Condition Symbols
The following are traffic condition symbols may display:

- Stopped Traffic
- Traffic Jam
- Accident
- Road Closed
- Lane Narrows
- Road Work, Construction
- Alert
- Road Condition
- FOG
- Road Visibility
- Other

XM™ Weather (if equipped)
Press INFO, then press INFO again until the Weather screen button is selected or press the Weather screen button.

Current Condition
Press INFO until the Weather screen is selected to show the current weather condition of the city of the vehicle’s current position.

Allow up to 15 minutes for the current weather in the area to display.
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Extended Forecast

Select the Menu button by pressing the Enter screen button or press the Menu button on the screen to show the Weather Menu screen. From this screen, select the Extended Forecast screen button.

Weather Along the Route
If a destination is set while driving along the route, there is the option to view weather conditions for up to three locations:
- Current vehicle’s position.
- Midway point from current position to final destination.
- The current weather condition of the destination city.

From the XM Weather Menu Screen, select Along the Route:

Weather Alerts
From the XM Weather Menu, select Weather Alerts to display any current weather advisory warnings in effect near the current position.
Display

Dimming Mode

Auto (Automatic): Automatically adjust the screen background depending on exterior lighting conditions.

Day: The map background brightens.

Night: The map background darkens.

Setting the Clock

To set the time:

1. Press CONFIG to enter the Config Menu features. Turn the MENU/SEL knob until Time displays. Press the MENU/SEL knob or press the Time screen button.

2. Press the Hours and Minutes – and + signs to decrease and to increase the time.

12/24 HR Format: Press the 12 HR screen button for standard time; select the 24 HR screen button for military time.

Day + or Day -: Press the Day + or Day – display buttons to increase or decrease the day.

Display: Press the Display screen button to turn the clock display on the screen on or off.

Press CONFIG to enter the Config Menu features. Turn the MENU/SEL knob until Display appears. Press the MENU/SEL knob or press the Display screen button.
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Global Positioning System (GPS)

The position of the vehicle is determined by using satellite signals, various vehicle signals, and map data.

At times, other interferences such as the satellite condition, road configuration, the condition of the vehicle and/or other circumstances can interfere with the navigation system's ability to determine the accurate position of the vehicle.

The GPS shows the current position of the vehicle using signals sent by the GPS Satellites. When the vehicle is not receiving signals from the satellites, a symbol appears on the map screen. See Navigation Symbols on page 57.

This system might not be available or interferences can occur if any of the following is true:

- Signals are obstructed by tall buildings, trees, large trucks, or a tunnel.
- Objects are located on the rear shelf of the vehicle.
- Satellites are being repaired or improved.

For more information if the GPS is not functioning properly, see “If the System Needs Service” and “Problems with Route Guidance.”

Vehicle Positioning

At times, the position of the vehicle on the road could be inaccurate due to one or more of the following reasons:

- The road system has changed.
- The vehicle is driving on slippery road surfaces such as in sand, gravel, and/or snow.
- The vehicle is traveling on winding roads or long straight roads.
- The vehicle is approaching a tall building or a large vehicle.
- The surface streets run parallel to a freeway.
- The vehicle has been transferred by a vehicle carrier or a ferry.
- The current position calibration is set incorrectly.
- The vehicle is traveling at high speed.
- The vehicle changes directions more than once, or when the vehicle is turning on a turn table in a parking lot.
- The vehicle is entering and/or exiting a parking lot, garage, or a lot with a roof.
- The GPS signal is not received.
- A roof carrier is installed on the vehicle.
- Tire chains have been installed.
The tires are replaced or worn.
- The tire pressure for the tires is incorrect.
- The first navigation use after the map data is updated.
- The battery is disconnected for several days.
- The vehicle is driving in heavy traffic where driving is at low speeds, and the vehicle is stopped and started repeatedly.

Problems with Route Guidance
Inappropriate route guidance can occur under one or more of the following conditions:
- The turn was not made on the road indicated.
- Route guidance might not be available when using automatic rerouting for the next right or left turn.
- The route might not be changed when using automatic rerouting.
- There is no route guidance when turning at an intersection.
- Plural names of places might be announced occasionally.
- It could take a long time to operate automatic rerouting during high-speed driving.
- Automatic rerouting might display a route returning to the set waypoint if heading for a destination without passing through a set waypoint.
- The route prohibits the entry of a vehicle due to a regulation by time or season or any other regulation which may be given.
- Some routes might not be searched.
- The route to the destination might not be shown if there are new roads, if roads have recently changed, or if certain roads are not listed in the map data. See Maps on page 55 for more information.

To recalibrate the vehicle's position on the map, park the vehicle with the engine running for two to five minutes, until the vehicle position updates.

If the System Needs Service
If the navigation system needs service and the steps listed here have been followed but there are still problems, see your dealer for assistance.
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Ordering Map DVDs
The map data in the vehicle is the most up-to-date information available when the vehicle was produced. The map data is updated periodically, provided that the map information has changed.

For questions about the operation of the navigation system or the update process, contact the GM Nav Disc Center toll-free phone number, 1-877-NAV-DISC (1-877-628-3472) or go to the center’s website, www.gmnavdisc.com. If updates are needed, call the GM Nav Disc Center or order a new disc online. To order a disc, have the vehicle’s Vehicle Identification Number (VIN) available. This helps the center make sure that the correct and most up-to-date DVD map disc for the vehicle is received. See “Vehicle Identification Number (VIN)” in the Index of the vehicle owner manual for more information.

After receiving the updated disc, see Maps on page 55 for more information.

Database Coverage Explanations
Coverage areas vary with respect to the level of map detail available for any given area. Some areas feature greater levels of detail than others. If this happens, it does not mean there is a problem with the system. As the map data is updated, more detail can become available for areas which previously had limited detail. See Ordering Map DVDs on page 88 for more information.

Voice Recognition
The navigation system’s voice recognition allows for hands free operation of the navigation system and the audio system features. Voice recognition only works if the map database is installed in the system.

If the radio is off, the only commands would be Hands Free and Help.

Navigation voice commands are not available until the OK button has been selected.

Voice recognition can be used when the ignition is on or when Retained Accessory Power (RAP) is active. See “Retained Accessory Power (RAP)” in the index of the vehicle’s owner manual for more information.
Using Voice Recognition

1. Press and release the Δ SRC ▼ steering wheel control button. The audio system mutes, and a beep is heard. A voice prompt stating, "Please start speaking after the beep" might be heard.

If there is no beep, make sure that the voice volume setting is not turned down. See Using the Navigation System on page 50 for more information.

While voice recognition is active, the system displays a ✉ symbol.

2. Clearly speak one of the commands listed later in this section.

Canceling Voice Recognition

1. Press and release the ‡ / ◐ steering wheel control button to cancel a command, or if the system response does not match the verbal command.

2. The system replies, “Voice recognition canceled.”

Pressing any other radio or steering wheel control, other than the volume knob or the volume steering wheel control button cancels the session.

3. Press and release Δ SRC ▼ steering wheel control button to restart the voice recognition session.

Helpful Hints for Speaking Commands

- When a multiple command is available, choose the command that best works for you.

- Words that are in brackets are optional. For example, the command “Radio [band] FM,” saying “Radio FM” or “Radio Band FM” are both valid commands.

- Words that are separated by a ( / ) mean there is a choice of using a word on either side of the slash. For example, the command (CD/DVD/Disc) [help], you can say “CD [help]” or “DVD [help]” or “Disc [help].”

- When the system recognizes the command, the system will either perform the function or ask to confirm the choice by clearly saying “yes” or “no.”
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- When the system does not recognize the command, the system issues an error message such as "pardon" or "command not recognized." The system could also say, "voice recognition canceled."
- If experiencing difficulty with the system recognizing a command, confirm that the command is correct. Try saying the command clearly or wait for a brief moment after the beep.
- Background noise such as a climate control fan positioned on high, open windows, and very loud outside noises, even if the windows are closed, can cause voice commands to be misunderstood.
- This system is able to recognize commands in different languages, such as English, French Canadian, and Spanish. The system only recognizes commands based on the language selected.

To increase or decrease the voice volume during a voice recognition session, turn the volume knob of the radio, or press the volume steering wheel control buttons. If the volume is adjusted during a voice recognition session, a Voice Volume bar appears on the screen showing the voice volume level as it is being adjusted. This also changes the volume of the guidance prompts.

### Voice Recognition Help

To enter the help playback session, clearly speak one of the help commands.

- **Help:** Specific help commands (such as Radio Help, Display Help, Navigation Help) for the user to choose from.
- **Radio [help]:** Helpful advice about radio commands, and some common radio commands which are available. Use this command to learn about how to select a band AM, FM, or XM (if equipped), and how to change radio stations (by speaking frequency numbers).
- **(CD/DVD/ Disc) [help]:** Helpful advice about disc commands, and some common disc commands which are available. Use this command to learn about how to select Disc mode playback, and how to change track numbers.
- **Display [help]:** Helpful advice about display commands, and some common display commands which are available to adjust the display setting.
- **Navigation [help]:** Helpful advice about navigation commands, and some common navigation commands which are available.
Voice Recognition Commands
The following list shows the voice commands available for the navigation system with a brief description of each. The commands are listed with the optional words in brackets. To use the voice commands, see the instruction listed previously.

Display Commands
Display [set] day [mode], display [select] day [mode]: Instructs the system to switch the display to day mode.
Display [set] night [mode], display [select] night [mode]: Instructs the system to switch the display to night mode.
Display [set] auto [mode], display [select] auto [mode]: Instructs the system to switch the display to auto mode.
Display [help]: Instructs the system to play back helpful advice about display commands, and some common display commands which are available to adjust the display setting.

Radio Commands
Radio AM, radio [band] AM, radio FM, radio [band] FM, radio XM (if equipped), radio [band] XM (if equipped): Instructs the system to go to either the AM, FM, or XM (if equipped) radio bands.
Radio select [frequency] AM, radio select [frequency] FM: Instructs the system to go to a specific frequency on either the AM or FM band. For example, radio select ninety seven point one FM or radio select ten forty AM.
Radio select [channel] XM (if equipped): Instructs the system to go to a specific channel on the XM™ band (if equipped). For example, radio select one fifty one XM.

Radio [help]: Instructs the system to play back some helpful advice about radio commands, and some common radio commands which are available to the user.

CD/DVD/Disc Commands
The following commands are only available when a CD, MP3, or DVD is loaded.
Radio CD, radio DVD, radio Disc: Instructs the system to go to Disc mode.
Radio CD select (track number), radio DVD select (track number), radio disc select (track number): Instructs the system to play a specific track on the Disc. For example, radio disc select ten. This command supports up to 254 tracks.
CD [help], DVD [help], disc [help]: Instructs the system to play back helpful advice about disc commands, and some common disc commands which are available.
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General Navigation Commands
Feedback on, feedback off:
Instructs the system to turn on and off the voice recognition feedback. When feedback is ON, the system responds to commands with a talk back phrase. When feedback is OFF, the system responds to commands with a chime.

Navigation voice [guidance] on, navigation voice [guidance] off:
Instructs the system to turn on and off voice guidance prompts during route guidance.

Cancel:  Instructs the system to cancel the command.

Point of Interest (POI) Commands
The following is a list of POI commands. POIs only display on the map screen if the map scale is 800 m (0.50 mi) or less. If POIs display on a map with the wrong scale, the system reminds that this cannot be done. The available POI commands are:

Navigation show gas station[s], navigation show gas, navigation hide gas station[s], navigation hide gas:
Instructs the system to display and hide gas station POIs on the map screen.

Navigation show restaurant[s], navigation show dining, navigation hide restaurant[s], navigation hide dining:
Instructs the system to display and hide restaurant POIs on the map screen.

Navigation show ATM[s], navigation hide ATM[s]:  Instructs the system to display and hide ATM POIs on the map screen.

Navigation show hotel[s], navigation hide hotel[s]:  Instructs the system to display and hide hotel POIs on the map screen.

Navigation show airport[s], navigation hide airport[s]:  Instructs the system to display and hide airport POIs on the map screen.

Navigation show shop[s], navigation show shopping, navigation hide shop[s], navigation hide shopping:
Instructs the system to display and hide shopping POIs on the map screen.

Destination and Guidance Commands
Navigation [go to] preset destination [number] {one, two, three, four, five, or six}:  Instructs the system to set one of the preset destinations one through six as the new destination.
**Navigation delete:** Instructs the system to delete the destination, route, or next waypoint. The system requests a confirmation of which item should be deleted (destination, route, or next waypoint).

**Destination (available for English language only):** Instructs the system that the user wants to enter a destination using voice recognition. After this command is stated, the system displays a state abbreviation (such NY for New York). If the destination to be entered is located in the displayed state, then say the desired city name. Otherwise, say “Change State” and say the state name the search should take place in. Then, say the desired city name when prompted, and say the desired street name and house number when prompted.

For example, if Cedar Point Amusement Park is the set destination, which has the following address:

Cedar Point Amusement Park
1 Cedar Point Drive
Sandusky, OH 44870

Set the Destination by using Voice Recognition:

1. Press and release the $/\$ steering wheel control. The audio system mutes, and a beep is heard.
2. Say the command “Destination”. The system replies with “Please say city name or change state”, and the system shows a pop-up list of an abbreviated state name, such as NY for New York. If the state is correct, then go to Step 4. Otherwise, say “Change State”.
3. After saying, “Change State”, the system replies with “Please say state name”. Say the correct state.

The state name displays. In some cases the radio shows a candidate list with the closest matches to the spoken state name. The system asks the user to select an item from the candidate list either by pressing the desired choice, or by saying the list number of the desired choice.

4. The system asks the user to say the city name. As shown earlier, the radio can display a candidate list with the closest matches to the spoken city name. Say the correct city name.
Voice Tag Commands

Voice Tags are recorded phrases that can be stored in the navigation system. These voice tags are associated with Address Book Entries, and once these voice tags are stored, they can be used as part of a voice recognition command that sets the particular address book entry as a destination. See the Address Book and Voice tag sections earlier in this manual for information about instructions on how to store a voice tag in the system.

Navigation [go to] (voice tag):
This command allows selection of a destination saved under the stored voice tag. The system plays back the voice tag and asks to confirm by saying yes or no.

If a destination is set to “Home”, say “Navigation go to Home”. After the system plays back the voice tag and it is confirmed, the system sets “Home” as the destination.

OnStar (if equipped) Command

Hands Free: This command instructs the system to connect to OnStar. Enter the OnStar voice recognition system. See OnStar in the Index of the vehicle owner manual for more information.

Help Commands
- Help
- Radio [help]
- CD help, DVD help, Disc help
- Display [help]
- Navigation [help]

Display Commands
- Display [set/select] day [mode]
- Display [set/select] night [mode]
- Display [set/select] auto [mode]

Radio Commands
- [radio/radio band] AM
- [radio/radio band] FM
- [radio/radio band] XM
Radio select <frequency> AM
- Radio select <frequency> FM
- Radio select <frequency> XM

**CD/DVD/Disc Commands**
- Radio [CD/DVD/Disc]
- Radio [CD/DVD/Disc] select <track number>

**General Navigation Commands**
- Feedback On
- Feedback Off
- Navigation voice [guidance] on
- Navigation voice [guidance] off
- [cancel/goodbye/quit]

**Point of Interest (POI) Commands**
- Navigation show/hide [gas/gas station/gas stations]
- Navigation show/hide [dining/restaurant/restaurants]
- Navigation show/hide [ATM/ATMs]

**Destination and Guidance Commands**
- Navigation [go to] preset destination [number] one
- Navigation [go to] preset destination [number] two
- Navigation [go to] preset destination [number] three
- Navigation [go to] preset destination [number] four
- Navigation [go to] preset destination [number] five
- Navigation [go to] preset destination [number] six
- Navigation delete [destination/route/next waypoint]

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- Navigation show/hide [hotel/hotels]
- Navigation show/hide [airport/airports]
- Navigation show/hide [shop/shops]

**OnStar Command (if equipped)**
- Hands Free

**Route (used in conjunction with another command)**

**Next waypoint (used in conjunction with another command)**

**Add to waypoint (used in conjunction with another command)**

**Replace destination (used in conjunction with another command)**

**Yes (used in conjunction with another command)**

**No (used in conjunction with another command)**

**Destination (used for Destination VR entry, available in English language only)**

**Voice Tag Commands**
- Navigation [go to] <Voice Tag>

**Voice Tag Commands**
- Navigation [go to] <Voice Tag>

**Voice Tag Commands**
- Navigation [go to] <Voice Tag>

**Voice Tag Commands**
- Navigation [go to] <Voice Tag>

**Voice Tag Commands**
- Navigation [go to] <Voice Tag>
Phone

Bluetooth
For vehicles equipped with Bluetooth capability, the system can interact with many cell phones, allowing:

- Placement and receipt of calls in a hands-free mode.
- Sharing of the cell phone’s address book or contact list with the vehicle.

To minimize driver distraction, before driving, and with the vehicle parked:

- Become familiar with the features of the cell phone. Organize the phone book and contact lists clearly and delete duplicate or rarely used entries. If possible, program speed dial or other shortcuts.
- Review the controls and operation of the infotainment and navigation system.

- Pair cell phone(s) to the vehicle. The system may not work with all cell phones. See “Pairing a Phone” in this section for more information.
- If the cell phone has voice dialing capability, learn to use that feature to access the address book or contact list. See “Voice Pass-Thru” in this section for more information.
- See “Storing and Deleting Phone Numbers” in this section for more information.

⚠️ WARNING
When using a cell phone, it can be distracting to look too long or too often at the screen of the phone or the infotainment (navigation) system. Taking your eyes off the road too long or too often could cause a crash resulting in injury or death. Focus your attention on driving.

Infotainment Controls
If equipped, the infotainment system allows certain controls to be selected on the infotainment display.

Using Voice Recognition

Using Voice Recognition
To use voice recognition, press the $/$ button located on the steering wheel.

The system responds with a tone. After the tone say “Hands Free” to use the Bluetooth voice recognition system. The system then responds with “Ready,” followed by a tone. After the tone, say a command.

For additional information say “Help” while you are in a voice recognition menu.

Pairing a Phone
1. Press $/$.
2. Say “Bluetooth.”
3. Say “Pair.” The system responds with instructions and a four-digit Personal Identification Number (PIN). The PIN is used in Step 5.

4. Start the pairing process on the cell phone that you want to pair. For help with this process, see your cell phone manufacturers user guide.

5. Locate the device named “Your Vehicle” in the list on the cell phone. Follow the instructions on the cell phone to enter the PIN that was provided in Step 3. After the PIN is successfully entered, the system prompts you to provide a name for the paired cell phone. This name will be used to indicate which phones are paired and connected to the vehicle, see “Listing All Paired and Connected Phones” after for more information.

6. Repeat Steps 1 through 5 to pair additional phones.

---

**Listing All Paired and Connected Phones**

The system can list all cell phones paired to it. If a paired cell phone is also connected to the vehicle, the system responds with “is connected” after that phone name.

1. Press \( \text{\textcircled{B}} / \text{\textcircled{E}} \).
2. Say “Bluetooth.”
3. Say “List.”

**Deleting a Paired Phone**

If the phone name you want to delete is unknown, see “Listing All Paired and Connected Phones” earlier in this section.

1. Press \( \text{\textcircled{B}} / \text{\textcircled{E}} \).
2. Say “Bluetooth.”
3. Say “Delete.” The system asks for which phone to delete.
4. Say the name of the phone you want to delete.

---

**Connecting to a Different Phone**

To connect to a different cell phone, the Bluetooth system looks for the next available cell phone in the order in which all the available cell phones were paired. Depending on which cell phone you want to connect to, you may have to use this command several times.

1. Press \( \text{\textcircled{B}} / \text{\textcircled{E}} \).
2. Say “Bluetooth.”
3. Say “Change phone.”

- If another cell phone is found, the response will be “<Phone name> is now connected.”
- If another cell phone is not found, the original phone remains connected.
## Storing and Deleting Phone Numbers

The system can store up to 30 phone numbers as name tags in the Hands-Free Directory that is shared between the Bluetooth and OnStar systems.

The following commands are used to delete and store phone numbers.

<table>
<thead>
<tr>
<th>Command</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Store</td>
<td>This command will store a phone number, or a group of numbers as a name tag.</td>
</tr>
<tr>
<td>Digit Store</td>
<td>This command allows a phone number to be stored as a name tag by entering the digits one at a time.</td>
</tr>
<tr>
<td>Delete</td>
<td>This command is used to delete individual name tags.</td>
</tr>
<tr>
<td>Delete All Name Tags</td>
<td>This command deletes all stored name tags in the Hands-Free Calling Directory and the OnStar Turn-by-Turn Destinations Directory.</td>
</tr>
</tbody>
</table>

### Using the “Store” Command

1. Press \[ \text{\} / \text{\}].
2. Say “Store.”
3. Say the phone number or group of numbers you want to store all at once with no pauses, then follow the directions given by the system to save a name tag for this number.
Using the “Digit Store” Command
If an unwanted number is recognized by the system, say “Clear” at any time to clear the last number.

To hear all of the numbers recognized by the system, say “Verify” at any time.

1. Press $\circ$ / $\mathcal{W}$.
2. Say “Digit Store.”
3. Say each digit, one at a time, that you want to store. After each digit is entered, the system repeats back the digit it heard followed by a tone. After the last digit has been entered, say “Store,” and then follow the directions given by the system to save a name tag for this number.

Using the “Delete” Command
1. Press $\circ$ / $\mathcal{W}$.
2. Say “Delete.”
3. Say the name tag you want to delete.

Using the “Delete All Name Tags” Command
This command deletes all stored name tags in the Hands-Free Calling Directory and the OnStar Turn-by-Turn Destinations Directory.

To delete all name tags:
1. Press $\circ$ / $\mathcal{W}$.
2. Say “Delete all name tags.”

Listing Stored Numbers
The list command will list all the stored numbers and name tags.

Using the “List” Command
1. Press $\circ$ / $\mathcal{W}$.
3. Say “Hands Free Calling.”
4. Say “List.”
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Making a Call

Calls can be made using the following commands.

<table>
<thead>
<tr>
<th>Command</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dial or Call</td>
<td>The dial or call command can be used interchangeably to dial a phone number or a stored name tag.</td>
</tr>
<tr>
<td>Digit Dial</td>
<td>This command allows a phone number to be dialed by entering the digits one at a time.</td>
</tr>
<tr>
<td>Re-dial</td>
<td>This command is used to dial the last number used on the cell phone.</td>
</tr>
</tbody>
</table>

Using the “Dial” or “Call” Command

1. Press \( \text{c} / \text{g} \).
2. Say “Dial” or “Call.”
3. Say the entire number without pausing or say the name tag.

Once connected, the person called will be heard through the audio speakers.

Using the “Digit Dial” Command

The digit dial command allows a phone number to be dialed by entering the digits one at a time. After each digit is entered, the system repeats back the digit it heard followed by a tone. After the last digit has been entered, say “Dial.”

If an unwanted number is recognized by the system, say “Clear” at any time to clear the last number.

To hear all of the numbers recognized by the system, say “Verify” at any time.

1. Press \( \text{c} / \text{g} \).
2. Say “Digit Dial.”
3. Say each digit, one at a time, that you want to dial. After each digit is entered, the system repeats back the digit it heard followed by a tone. After the last digit has been entered, say “Dial.”

Once connected, the person called will be heard through the audio speakers.

Using the “Re-dial” Command

1. Press \( \text{c} / \text{g} \).
2. After the tone, say “Re-dial.”

Once connected, the person called will be heard through the audio speakers.
Receiving a Call
When an incoming call is received, the audio system mutes and a ring tone is heard in the vehicle.
- Press \textit{\textasciicircum} / \textasciicircum{\textasciicircum} to answer the call.
- Press \textit{\textasciicircum} / \textasciicircum{\textasciicircum} to ignore a call.

Call Waiting
Call waiting must be supported on the cell phone and enabled by the wireless service carrier.
- Press \textit{\textasciicircum} / \textasciicircum{\textasciicircum} to answer an incoming call when another call is active. The original call is placed on hold.
- Press \textit{\textasciicircum} / \textasciicircum{\textasciicircum} again to return to the original call.

To ignore the incoming call, no action is required.
- Press \textit{\textasciicircum} / \textasciicircum{\textasciicircum} to disconnect the current call and switch to the call on hold.

Three-Way Calling
Three-way calling must be supported on the cell phone and enabled by the wireless service carrier.
1. While on a call, press \textit{\textasciicircum} / \textasciicircum{\textasciicircum}.
2. Say “Three-way call.”
3. Use the dial or call command to dial the number of the third party to be called.
4. Once the call is connected, press \textit{\textasciicircum} / \textasciicircum{\textasciicircum} to link all the callers together.

Ending a Call
Press \textit{\textasciicircum} / \textasciicircum{\textasciicircum} to end a call.

Muting a Call
During a call, all sounds from inside the vehicle can be muted so that the person on the other end of the call cannot hear them.
To mute a call, press \textit{\textasciicircum} / \textasciicircum{\textasciicircum}, and then say “Mute Call.”
To cancel mute, press \textit{\textasciicircum} / \textasciicircum{\textasciicircum}, and then say “Un-mute Call.”

Transferring a Call
Audio can be transferred between the Bluetooth system and the cell phone.
The cell phone must be paired and connected with the Bluetooth system before a call can be transferred. The connection process can take up to two minutes after the ignition is turned to ON/RUN.
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To Transfer Audio From the Bluetooth System to a Cell Phone
During a call with the audio in the vehicle:
1. Press \text{Bluetooth}.
2. Say “Transfer Call.”

To Transfer Audio to the Bluetooth System From a Cell Phone
During a call with the audio on the cell phone, press \text{Bluetooth}. The audio transfers to the vehicle. If the audio does not transfer to the vehicle, use the audio transfer feature on the cell phone. See your cell phone manufacturers user guide for more information.

Voice Pass-Thru
Voice pass-thru allows access to the voice recognition commands on the cell phone. See your cell phone manufacturers user guide to see if the cell phone supports this feature.

Sending a Number or Name Tag During a Call
1. Press \text{Bluetooth}. The system responds “Ready,” followed by a tone.
2. Say “Dial.”
3. Say the number or name tag to send.

Clearing the System
Unless information is deleted out of the in-vehicle Bluetooth system, it will be retained indefinitely. This includes all saved name tags in the phone book and phone pairing information. For information on how to delete this information, see the previous sections on Deleting a Paired Phone and Deleting Name Tags.

Dual Tone Multi-Frequency (DTMF) Tones
The Bluetooth system can send numbers and the numbers stored as name tags during a call. You can use this feature when calling a menu driven phone system. Account numbers can also be stored for use.

To access contacts stored in the cell phone:
1. Press \text{Bluetooth}.

- The cell phone’s normal prompt messages will go through its cycle according to the phone’s operating instructions.
Pairing a Phone Using the Infotainment System

Pairing a Phone Using the Infotainment System

The pairing process can be started by using the controls on the infotainment system.

1. Press the CONFIG button. Turn the MENU/SEL knob until the Phone menu displays. Press the MENU/SEL knob or press the Phone screen button to display other options.

2. Turn the MENU/SEL knob until Bluetooth displays. Press the MENU/SEL knob or press the Bluetooth screen button to display other options.

3. Select “Add New Phone.” Start the pairing process on the cell phone that you want to pair. See the cell phone manufacturer’s user guide for information on this process.

On the cell phone, locate the device named “Your Vehicle.” Follow the instructions given on the cell phone to enter the four-digit Personal Identification Number (PIN) that has been provided.
4. The system voice prompt requests that you say the name you want used for the phone that is being paired. Use a name that best describes the phone. The system voice prompt then repeats the name you provided for confirmation: say “Yes.”

5. The system responds with “phone name has been successfully paired” after the pairing process is complete.

1. Press the CONFIG button. Turn the MENU/SEL knob until the Phone menu displays. Press the MENU/SEL knob or press the Phone screen button to display other options.
3. Turn the MENU/SEL knob until Device List displays. Press the MENU/SEL knob or press the Device List screen button to display other options. A list of all currently paired phones will be displayed. If there is a currently connected phone, a checkmark will appear on the right side of the phone name.

1. Press the CONFIG button. Turn the MENU/SEL knob until the Phone menu displays. Press the MENU/SEL knob or press the Phone screen button to display other options.

2. Turn the MENU/SEL knob until Bluetooth displays. Press the MENU/SEL knob or press the Bluetooth screen button to display other options.

Deleting a Paired Phone
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3. Turn the MENU/SEL knob until Device List displays. Press the MENU/SEL knob or press the Device List screen button to display other options.

4. Turn the MENU/SEL knob, then press it to select the phone to be deleted. Follow the on-screen prompts to delete the device from the system.

5. Once a phone has been deleted, the only way to connect back to that phone is to pair the phone again.

Connecting to a Different Phone

To link to a different phone, the new phone must be in the vehicle and available to be connected to the Bluetooth system before the process is started.

1. Press the CONFIG button. Turn the MENU/SEL knob until the Phone menu displays. Press the MENU/SEL knob or press the Phone screen button to display other options.
2. Turn the MENU/SEL knob until Bluetooth displays. Press the MENU/SEL knob or press the Bluetooth screen button to display other options.

3. Turn the MENU/SEL knob until Device List displays. Press the MENU/SEL knob or press the Device List screen button to display other options.

4. Select the phone to be linked and then follow the on-screen prompts.

5. The Phone menu will be displayed with the name of the phone linked.
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Making a Call

Press located on the faceplate of the infotainment system, to access the phone menu.

Enter Number

Use this option to enter a phone number and make a call. To do this:
1. Turn the MENU/SEL knob, then press it to select Enter Number selection. A dial pad displays.

2. Enter the phone number by pressing the numbers on the keypad.

3. Press the Call button on the screen to make the call.

Phone Book

The Phone Book feature is only supported if that feature is available on the Bluetooth phone. See your cell phone manufacturer’s user guide for more information.

The phone book can be accessed by pressing the Phone Book selection on the Phone Menu screen.

Turn the MENU/SEL knob to select the person or place to call. Press the MENU/SEL knob or press the desired person or place to display the number. Press the MENU/SEL knob or press the number to make the call.
The Phone Book feature also has a search menu that can be accessed by pressing that option screen button. Once the Search menu displays, turn the MENU/SEL knob to scroll through the list of saved persons or places. These lists are saved in alphabetical order.

Press the MENU/SEL knob or press the appropriate search line to obtain the numbers in the list that has been saved.

Call Lists

The Call Lists selection from the Phone Menu screen can be used to show a list of incoming calls, outgoing calls, and missed calls.

1. Press the CONFIG button. Turn the MENU/SEL knob until Phone displays. Press the MENU/SEL knob or press the Phone screen button to display other options.
2. Turn the MENU/SEL knob, then press this knob or press on either Incoming Calls, Outgoing Calls, or Missed Calls. Once one of these options have been selected, a pop-up menu displays. A list of persons and places will display for the selected option.

Turn the MENU/SEL knob, then press this knob or press the appropriate screen button to select someone on that list. A menu displays showing the phone number for that person.

Accepting or Declining an Incoming Call
When an incoming call is received, the audio is muted and ring tone sounds.

Accepting a Call
Press the appropriate screen button for the Answer option on the screen to answer the call.

Declining a Call
Select the Decline option on the screen.
Call Waiting

Call waiting must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

Switching Calls (Only Available with Call Waiting)

This feature allows you to switch between calls, making one call active and placing the other on hold.

Switch Call: Turn or press the MENU/SEL control knob to “Switch Call” and press Enter or press the “Switch Call” option.

Conference Calling

Conference and three-way calling must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

To start a conference while in a current call:

1. Press the button on the faceplate until the Phone main screen is shown with the current active call.

2. Select the Enter Number option on the screen.

3. Make another call. The first call will be placed on hold while the second call is dialing and connected.

4. To make a conference call, select the Merge Calls option which will merge both calls into one conference call.

5. To add more callers to the conference call, repeat Steps 2 through 4. The number of callers who can be added is limited by your wireless service carrier.
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Ending a Call

To end a call:
1. Press the 5/0 button.

Mute or UnMute a Call

1. Press the 5/0 button.
2. Select Mute Call.
3. Select Mute Call again to unmute the call.

Dual Tone Multi-Frequency (DTMF) Tones

The in-vehicle Bluetooth system can send numbers during a call. This is used when calling a menu-driven phone system.

1. Press the 5/0 button.
2. Turn the MENU/SEL knob, then press this knob or press the Enter Number option and enter the number sequence.

The DTMF Tones will be generated on the network as you enter each number.
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